

YEAR IN REVIEW 2025

Recidiviz builds technology that safely guides people out of the criminal justice system, helping them return to their communities sooner and more likely to succeed.

To the people who make this work possible,

When we started Recidiviz in 2019, the hypothesis that modern data tools could transform outcomes in the U.S. criminal justice system was far from realized. Most prison systems were running on technology from the '80s, and progress often depended on heroic efforts from devoted staff rather than reliable infrastructure. We saw staff spending overtime hours completing paperwork instead of doing the human parts of the job—and we saw people who completed every program and requirement still get overlooked for early discharge.

In the years since, we tested that hypothesis. We've worked alongside corrections leaders day in and day out—and we've seen firsthand how much progress is possible when agencies use data to inform big-picture policies and guide day-to-day decisions. Our work has actively shifted corrections staff from paperwork to people-work, and we've helped people in prisons and on supervision across the country pursue clearer paths to freedom. To date, our tools have helped **more than 252,000 people** move through and out of the criminal justice system.

At the same time, 2025 made clear just how much is at stake. Our criminal justice system reached a breaking point, with severe understaffing, historic budget cuts, and plummeting public trust. The good news? Agency leaders across the country are more committed than ever to driving better outcomes for the people they serve—from reducing unnecessary incarceration to supporting more successful reentry. Even better? New technologies are finally making it possible to provide truly personalized support, even in systems responsible for tens of thousands of people.

That's where Recidiviz sits today. Six years in, we've built trusted partnerships with the leaders of 19 corrections agencies, who are collectively responsible for nearly half of the U.S. prison population. We're safely integrating AI into one of the most complex fields in the public sector, automating time-consuming administrative work for staff so they can provide earlier, more informed reentry planning. And we're delivering tools directly to people in prisons and on supervision, empowering them with personalized guidance that helps them navigate rehabilitation and reentry.

So while 2025 signaled a breaking point, we're optimistic. Because every day we work alongside people who are trying to guide our most vulnerable populations. Because new technology has made it possible for us to support people in hyper-tailored ways. And because we've already made progress on an enormous, complex, and really broken system—and now have the momentum and tools to truly re-shape it.

We're deeply grateful to the partners, advisors, and supporters who have believed in this work from day one and pushed alongside us. None of this would be possible without you.

Read on for our 2025 highlights—and for what we're building toward next.

Clementine Jacoby
Chief Executive Officer

By the Numbers

States on the platform:

19

People accelerated out of the criminal justice system to date:

252K

Percent of the U.S. prison and supervision populations covered by Recidiviz's tools:

46%

Savings for states, achieved by reducing the number of people in prison or on supervision:

\$1.5B

Expenses covered by government revenue:

44%

Our Work

Since 2019, Recidiviz has partnered with criminal justice agencies to modernize their use of data and drive change at scale.

Today, we're shifting how the system works as a whole — by bringing people home sooner, and making them much more likely to succeed at home.



We do this by:

Equipping leaders to drive more ambitious change.

We make enormous challenges bite-sized — by providing data-driven suggestions to improve policies, building tools that speed up eligibility reviews and approvals, and helping agency leaders craft roadmaps that target meaningful changes in recidivism, housing, and employment stability.

Enabling staff to focus on people.

Our tools for staff reduce friction and free up time. We match people to opportunities the moment they become eligible, making sure no one gets lost or stuck. And we automate the administrative work that slows progress, so corrections staff spend less time on paperwork and more time on true case management — the planning, coaching, and tailored support that makes a difference for people and their reentry success.

Empowering people in the system to stay on track.

Our tools for people in prison and on supervision put clear, actionable information directly into their hands. We help people understand their sentences and the opportunities available — enabling them to pursue their shortest, most rehabilitative paths home, even as they move through different facilities or stages of supervision.

As these changes layer on, they bring people home. They keep people home. They free up money, time, and resources. They show leaders what's possible — and give them the tools to drive change. And over time those changes reshape the system to be smaller, to do less damage, and where possible, to help people thrive.

By the Months

January: Our team presented on how technology can save staff time and drive outcomes at the national conference for the American Probation and Parole Association — the largest professional training organization for probation and parole officers in the U.S.



February: Our Product Growth team launched targeted email reminders and leadership-facing usage reports in Michigan — new tactics that led to record-high tool usage, with monthly active usage (MAU) jumping up 18%.



March: We hosted 23 training sessions for over 900 staff across Texas to onboard them after launching Tasks, a tool that helps probation officers better track when and where they need to see their clients, reducing admin time in favor of people-time.



April: We brought New York on as our newest partner state, expanding our work into one of the largest and most complex corrections systems in the country.



May: We launched automated texts to people on supervision, letting people know directly as soon as they're eligible for lower supervision levels.



June: We gathered in Colorado for our annual offsite — bringing together staff from across the country to plan for the year ahead.



July: In Iowa, we completed the policy-to-implementation loop. We helped leadership redesign a data-driven early discharge policy and immediately launched a tool to help staff to implement the changes. Since then, over 3,000 people have been granted early discharge — a 22% increase compared to the old policy — and Iowa's probation population has declined by 4%.



August: We presented our newest AI-powered reentry preparation tools at GitLab's Demo Day, hosted at OpenAI's headquarters in San Francisco.



September: We addressed a critical reentry gap in Pennsylvania, flagging to staff the people who need their Medical Assistance ID activated so they can get access to healthcare upon release.



October: We hosted our fourth and largest ever [Partner Summit](#) at Stand Together's office in Arlington, Virginia, bringing 46 leaders from across the country together to compare progress and motivate each other to tackle even more ambitious change.



November: We worked with Colorado leadership to ensure important programming — like therapy and anger management courses — earn residents credits toward release. Nearly 80% of people in prison in CO are eligible for earned time, but 57% have earned little or no credit. Future efforts will focus on counting long-term employment, program completion, and virtual programming.



December: Clementine joined Ana Zamora on When It Clicked, a podcast by The Just Trust, to talk through how we're leveraging AI and building tools directly for people in the system.



In Their Own Words

Behind all of the numbers — how many transitions our tools have enabled, or how many people we've helped out of the system — are people whose stories rarely get told.

Here's some of what we've heard from our users in prison and on supervision.

In response to a text about moving from in-person to remote supervision:

“This is very exciting correspondence to me. It is very restrictive on my job and causes me a lot of stress about being able to accept jobs or not based on the degree of daily contact I currently have. So I just want to say...**thank you** for the consideration and this is very exciting news that this is a possibility. Thank you!”

Supervision client in Idaho

On seeing comprehensive sentencing summaries and clear information about progress towards release:

“Absolutely awesome... [The app] gives me **more motivation** to know right at my finger tip[s] how much I have accomplish[ed] by reducing my incarceration time and getting one step closer [to being] reunited with my family.”

Resident in a Massachusetts prison

“**Empowering** and stress-relieving.”

Resident in a Massachusetts prison

“

We appreciate you for taking the time to build something for us ... for folks who are often looked over or forgotten that you don't even know.

Resident in a Tennessee prison speaking to our development process

”

And some of the feedback we've gotten from corrections staff:

“This program makes my job so much easier. Being able to see all information such as phases and residence plans all in one place and not having to navigate several different screens.”

Texas Case Manager

“This [product] fills a critical gap in release planning. Having holistic information about an individual’s pending release will only help increase the chances for a successful transition into the community; without creating a bunch of extra work for our case management staff.”

Idaho Case Manager

“It has increased the success of the individuals, and that is the actual business we endeavor to engage in.”

Utah Case Manager

Partnership Highlights

Recidiviz is now working with 19 states, reaching almost half of the U.S. state prison population. We work with states of all kinds — big and small, Red, Blue, and Purple — empowering leaders to reimagine what's possible with corrections, shaping outcomes for millions of the most vulnerable Americans.

We tailor the Recidiviz Platform to each state's policies, priorities, and ways of working while also allowing each state to benefit from the insights, improvements, and efficiencies we get from working across 18 other systems.

Here's a snapshot of what our partners were up to this year:



Arizona adopted a new supervision policy based on Recidiviz's analysis, shifting 4,500 people per year (39% of their supervision population) to their lowest supervision level and allowing staff to focus more time on higher-need clients.



Arkansas launched a tool that makes it easier for staff to connect eligible residents to local work release opportunities — which is key for building savings and a support system ahead of reentry.



California committed to revamping the state's intake process to help roughly 31,000 residents a year access programming sooner and maximize the “good time” they can earn.



Colorado surveyed over 1,200 residents about their specific employment and reentry needs — the first step towards launching Opportunities, Recidiviz's tablet app for people in prison, which helps people better understand their sentences and the rehabilitative opportunities that they're eligible for.



Idaho launched a tool that helped staff with bed management, moving 50+ additional people per month to lower custody levels. ID's supervision staff also had the highest tool usage rate across all of our partner states.



Iowa introduced a tool that identifies people who are eligible for early discharge — and has since seen 22% more transitions to early discharge.



Maine partnered with us on new AI-driven tools to streamline officer meetings and strengthen case planning across the department.



Massachusetts launched Opportunities to residents across the state. Nearly 4,000 people have used the app so far, with ~70% logging in at least monthly.



Michigan leveraged tools that identify people who are eligible for lower supervision levels or for release, enabling supervision staff to support 11,500 people successfully reintegrate with their communities.



Missouri launched a tool that identifies people who are eligible for work release (300 people per month) — and is almost ready to launch two more tools designed to improve sentencing outcomes and task management for officers.



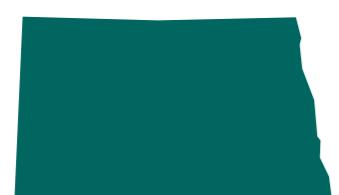
Nebraska moved nearly 10% of the state's supervision population to reduced supervision levels — where clients face fewer restrictions and requirements. That's 13x more people than last year, before our tool launched.



New York — with roughly 58,000 people in the state system — officially signed with Recidiviz. Their first priority is data accessibility and transparency, so we started with a dashboard that helps leaders and legislators identify key trends.



North Carolina is working to launch a version of Opportunities that helps get residents into the right programming and jobs to prepare for reentry directly from their tablets.



North Dakota introduced a new report that gives parole and probation supervisors insight into how individual staff are supporting their clients — giving them a concrete way to drive coaching conversations during their annual review process.



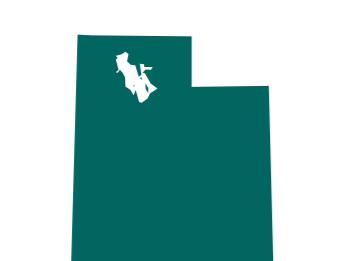
Pennsylvania moved 70% more people to lower-level supervision in 2025 compared to 2024 with the help of new Recidiviz tools. Those clients now have far fewer onerous check-ins, and staff have more time to dedicate to the clients who need additional support.



Tennessee piloted a new policy that shifted more people to low-contact supervision that no longer requires in-office or in-home visits, and used Recidiviz tools to quickly test the policy. Within four months, over 600 people were moved to this lower level.



Texas launched four new supervision tools to help officers manage daily tasks and right-size caseloads — which has allowed them to move 5x more people to lower supervision levels, freeing up critical staff time for higher-need clients.



Utah launched new tools that standardize decisions about early release while preserving public safety. Over 3,300 people were granted early release in 2025 alone.



Washington worked with Recidiviz to improve data quality and reduce manual data entry, by leveraging machine learning to automate how incident reports are categorized. This project kicked off fruitful discussions about practical, ethical AI applications.

Deeper Impact

In 2019, we started building modern data tools for criminal justice agencies.

We've spent every day since moving state to state, facility to facility, parole office to parole office, modernizing systems that were decades behind.

Now we have scale, momentum, and solutions that are working.

To date, we've accelerated **252,334** people through and out of the system.

For people impacted by our tools in our longest-standing partner states, we've seen:

People spend **24%** less time waiting for opportunities they're already eligible for

Recidivism drop **16%** after launching

And we've driven an estimated **\$834,000,000** in increased earnings for impacted people and their families.

Our first six years were about helping our criminal justice system **work as it should.**

Now we're helping the system **work as it could** – by transforming our criminal justice system's infrastructure and daily work, and redefining what's possible.

Success



recidiviz

Transforming the Infrastructure

Changing the hydraulics of the system

In 2025 we ramped up our Policy Analytics team. We call them “Pollen”—the creators of new impact. Pollen helps our state partners identify the administrative policies holding people back—and equips them with the analysis they need to improve or rewrite the policies altogether.

Administrative policies are the rules that govern everything from a person’s security level, to how long they can be in solitary confinement, to their eligibility for opportunities like work release or home confinement.

Importantly, agencies write these policies themselves. So **helping corrections leaders transform these policies is one of the most drastic ways we can safely reshape the system at scale**. In just one year, Pollen has:



Helped leaders in Tennessee analyze and rebuild their classification system—which determines each person’s security level in prison. The new system is 32% more accurate and will get 1,400 more people into minimum custody. It is expected to decrease institutional violence, and—because people minimum custody earn time off their sentence—is **expected to save TN \$4.6 million per year**.



Helped leaders in Arizona craft a new administrative supervision policy that allows low-risk people to have one virtual contact with a probation officer every six months, and no random or periodic drug testing. In the first month after the new policy launched, we **saw a 328% increase in the number of people moved to this lower supervision level**, with 1,300 people transitioned to date.



Helped leaders in Iowa update their early discharge policy. We’ve seen a 22% increase in early discharges to date. And in the long term, we expect the new policy to reduce caseloads by roughly 9%—allowing staff to focus more resources on their highest risk population—and **save Iowa \$2.9M per year**.

States are eager to work more with Pollen in 2026, with one state (hopefully only semi-seriously) requesting we review all 300+ of their policies.

Transforming the Work

Changing the day-to-day experience for staff and justice-impacted people alike

This past year we focused on driving better reentry outcomes in two ways. We gave corrections staff tools that reduce administrative friction and free up time for more tailored work with clients. And we offered people in the system detailed, personalized roadmaps to reentry.

Left: Personalized reentry plan.

Middle: Supervision reminder text.

Right: Opportunities tablet app.

For Corrections Staff

We shifted corrections staff from paperwork to social work:

- Administrative work often crowds out the human support that people need to succeed — like figuring out which recovery program is closest to someone's house, or helping a client find a job that's both aligned with their skills and accessible on public transit.
- So this year we continued building new AI-powered features that make tailored reentry support possible — like conducting deep conversations to power high-quality reentry plans and matching people to housing, employment, and community support.
- Our most mature AI features have coalesced into the Case Planning Assistant (CPA) — a reentry tool designed to help DOC staff provide the continuity of care that people need to successfully return home. The CPA is now launched across three states and three different parts of the system — prisons, halfway houses, and parole offices.



For People in Prison

Meanwhile, we're helping people in prison prepare for reentry by closing critical information gaps:

- In 2025, we surveyed over 10,000 people in prisons across the U.S. and found that at least half didn't know critical information like their own release date, let alone what opportunities they could pursue to better prepare for reentry (i.e. enrolling in a vocational class or applying to transitional housing before release).
- So, over the last year, we've gone from scrappy text messages to clients on supervision to building out Opportunities, a full tablet app that offers people in prison clear, actionable information about their sentences and the rehabilitative opportunities they're eligible for. Today, over **27,300 people** in prisons across the U.S. are using Opportunities to chart their shortest paths back to their communities — and are better prepared to succeed once they get there.
- And those scrappy text messages? They were so successful that we've scaled them. We've texted over **19,800 people** on supervision to let them know when they become eligible for lower, less-onerous supervision levels and remind them about upcoming appointments.



Transforming What's Possible

Changing the way DOC leaders and staff define and measure success

Today, our criminal justice system is defined by its failures — how many people commit another crime after release or end up reincarcerated. Knowing where a system is failing is critical, but transforming it requires knowing where it's succeeding, too. And we have the data to do that.

This year, we used AI to extract information about employment, housing, and safety from roughly **6 million** information-rich case notes across our states. These are the outcomes that communities, policymakers, and families all recognize as markers of safety and success. Sharing this data with our partners means:

- We can start answering new questions that are critical to improving reentry outcomes at scale, questions like: are people getting jobs — and keeping them? Are they securing stable housing? Are they advancing toward greater stability for themselves and their families?
- Combined with publicly available data, insights pulled from case notes offer our partner states visibility into which companies are hiring, where people on supervision are finding opportunities for career development and advancement, and how wages and job quality are changing over time.
- We can identify and show leaders which supports are making the greatest difference for people as they transition back to their communities — and help them scale the interventions that work.

This work is more than just data. Corrections shapes the paths of millions of our most vulnerable Americans. We're offering DOC leaders a North Star focused on success — improving employment, housing, and safety — rather than just avoiding failure. And offering them a way to measure and hold themselves accountable for progress.



Looking Ahead

We've spent the last few years helping states safely accelerate people onto their shortest and most rehabilitative paths home. That work has laid the foundation for something bigger: making successful reentry a focus from a person's first day in the system. In 2026, we'll build on that foundation by:

- **Maximizing opportunities:** We'll continue helping states identify and update the policies within their control that shape how long people stay in the system—and provide the tools staff need to carry those policies out consistently and safely.
- **Providing tailored guidance:** We'll leverage AI to empower both corrections staff and people in the system with clearer, more personalized guidance—so a person's path to successful reentry is a shared goal that's easy to visualize and act on.
- **Building a comprehensive support system:** We'll keep identifying the partners and services in each community that are driving the best reentry outcomes—and make it easy for staff to connect people to resources that they need to thrive.

The result is wraparound support for every person, at every point in their journey. Because that's what will move us toward a better system—one that's permanently smaller, offers true rehabilitation, and builds stronger communities.



We're now a team of 104 people, working together
to support our partner states.

Team

Our **State Engagement** team works with state partners to understand their unique challenges and launch tools to address their biggest pain points.

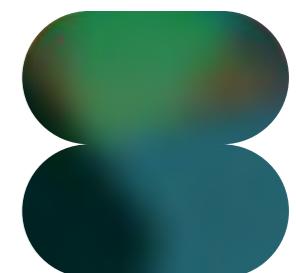


Our **Data Analysis and Data Science** team uses real-time data to provide each partner with actionable analysis and tailored tools.



Our **Engineering** team:

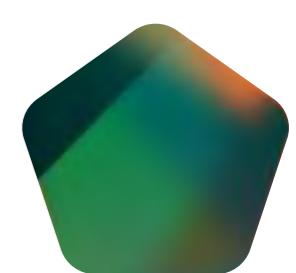
- **Product Engineering** is responsible for building our tools,
- **Implementation Engineering** ingests and standardizes all state data,
- **Infrastructure Engineering** builds our data platform, and
- **Security Engineering** keeps all of that data safe.



Our **Product and Design** team designs, tests, and brings each of our products to market, and ensures that they drive impact.



Our **Product Growth** team focuses on maximizing the impact and usage of our tools.



Our **Marketing** team translates our work — and impact — into tangible stories for partners.



Our **Strategic Partnerships** team works alongside supporters and operators in the space in order to drive more impact, faster.



Our **Finance and Operations** team builds and sustains the team as a whole.



Together, we'll continue working with leaders across our partner states to expand what's possible in corrections — and improve outcomes for the millions of people their systems serve.

We've got big plans for 2026 and we're looking for more teammates to help us accomplish them. [Here](#) are the roles we're hiring for. Please send great people our way.



Thank You

2026 is already off to the races. We're energized by what's possible. The vision of a criminal justice system that supports people from day one through reentry is taking shape.

We wouldn't be here without your belief in us, too. So thank you for making this work possible.