

Recidiviz builds technology that accelerates people out of the U.S. criminal justice system, safely, equitably, and at scale.

To the people who make this work possible,

In just five years, Recidiviz has grown to reach 44% of the U.S. prison population. We're now working alongside leaders in 19 states and seeing something remarkable: agencies competing for awards based on who can drive the greatest measurable change in reentry success.

By using data to make sprawling problems bite-sized, we help leaders make bold decisions. By using software to automate and monitor those decisions, we make it easy for thousands of spread-thin staff to drive progress towards these big goals. These decisions bring people home. They free up money, time, and resources. They add up, reshaping the system.

So far, our tools have shortened 156,000 people's paths through the criminal justice system.

In an era where we hear so much about disillusioned young people, I work every day alongside teammates that believe that they can help transform this sprawling institution. In a time of polarization, we work every day on something the political spectrum is aligned on.

Five years ago, none of this seemed possible. When I look back now, I see that real infrastructure has been built: a freight-train-of-a-team drawing top talent to public service, a revenue model that lets government and philanthropy take this big bet together, tools that are scaling across very different policy environments, and a community of leaders benchmarking each other and driving change. Even on a problem that seems sprawling and gridlocked, even on one that needs tons of unseen, grungy data infrastructure work, when we push, things do change.

There are still so many problems to solve, but together, we've built something that's working. And we're grateful to you — friends, advisors, and supporters who have believed in us and propelled us forward at every step.

Read on for our 2024 highlights and here's to a big 2025.

Clementine Jacoby
Chief Executive Officer

By the numbers

States on the platform:

Compared to 2023: +27%

19

People accelerated out of the criminal justice system to date:

Compared to 2023: +51%

156k

Percent of the U.S. prison population covered by Recidiviz's tools:

Compared to 2023: +13%

44%

Savings for states, achieved by reducing the number of people in prison or on supervision:

Compared to 2023: +6%

\$1.3B

Expenses covered by government revenue:

Compared to 2023: +44%

55%

Our Work

The right people, The right information, At the right time.

Since 2019, Recidiviz has partnered with criminal justice agencies to modernize their use of data and drive change at scale — which is another way of saying that we focus on getting: the right people, the right information, at the right time.

You have 4 residents who may be eligible for a lower custody level...



Randy Kenter
May be eligible · Needs review



Angel Stanton
May be eligible · Needs review



Erin Philips
May be eligible · Needs review



Miracle Calzoni

You have 3 clients who may be eligible for compliant reporting...



Theresa Webb
May be eligible · Needs review



Leopoldo Cunningham
May be eligible · Needs review



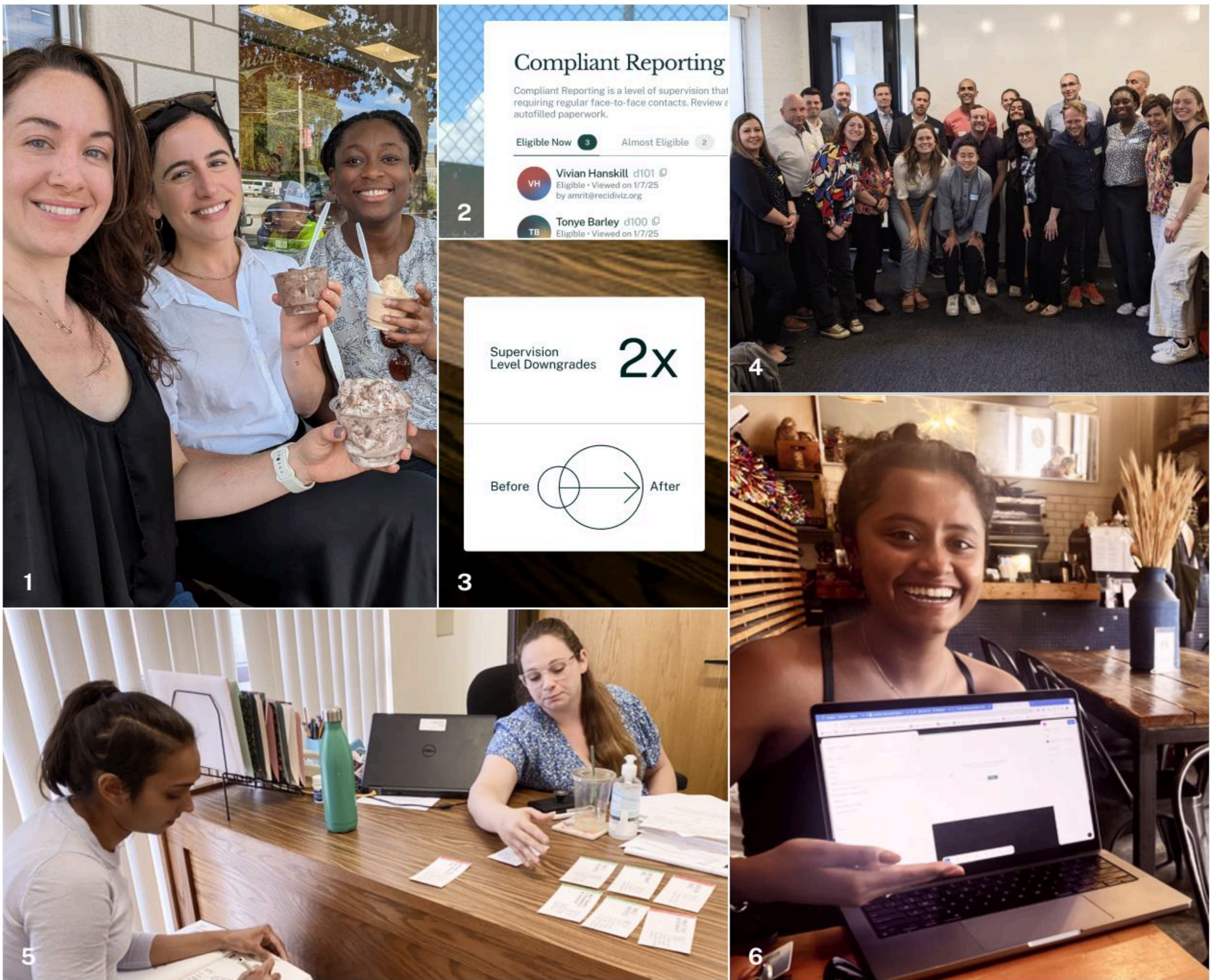
Layla Thompson
May be eligible · Needs review

For instance, our Facilities Assistant gives a case manager **the right information** about who can be downgraded to a lower custody level at **the right time** — when a client is looking to enroll in educational programming that’s only available in low-custody facilities.

And our Supervision Assistant gives a parole officer **the right information** about who can be moved to online supervision at **the right time** — when their client is offered a new job across town.

To-date, our tools have helped accelerate 156k people out of the system.

We’ve built something that works. Now we need to scale it — to reach people — across the country.



By the months

January: In Missouri, we launched our Facilities Assistant to reduce the use of solitary confinement. Within three months, the number of people in solitary confinement at the pilot facility dropped by 40%.

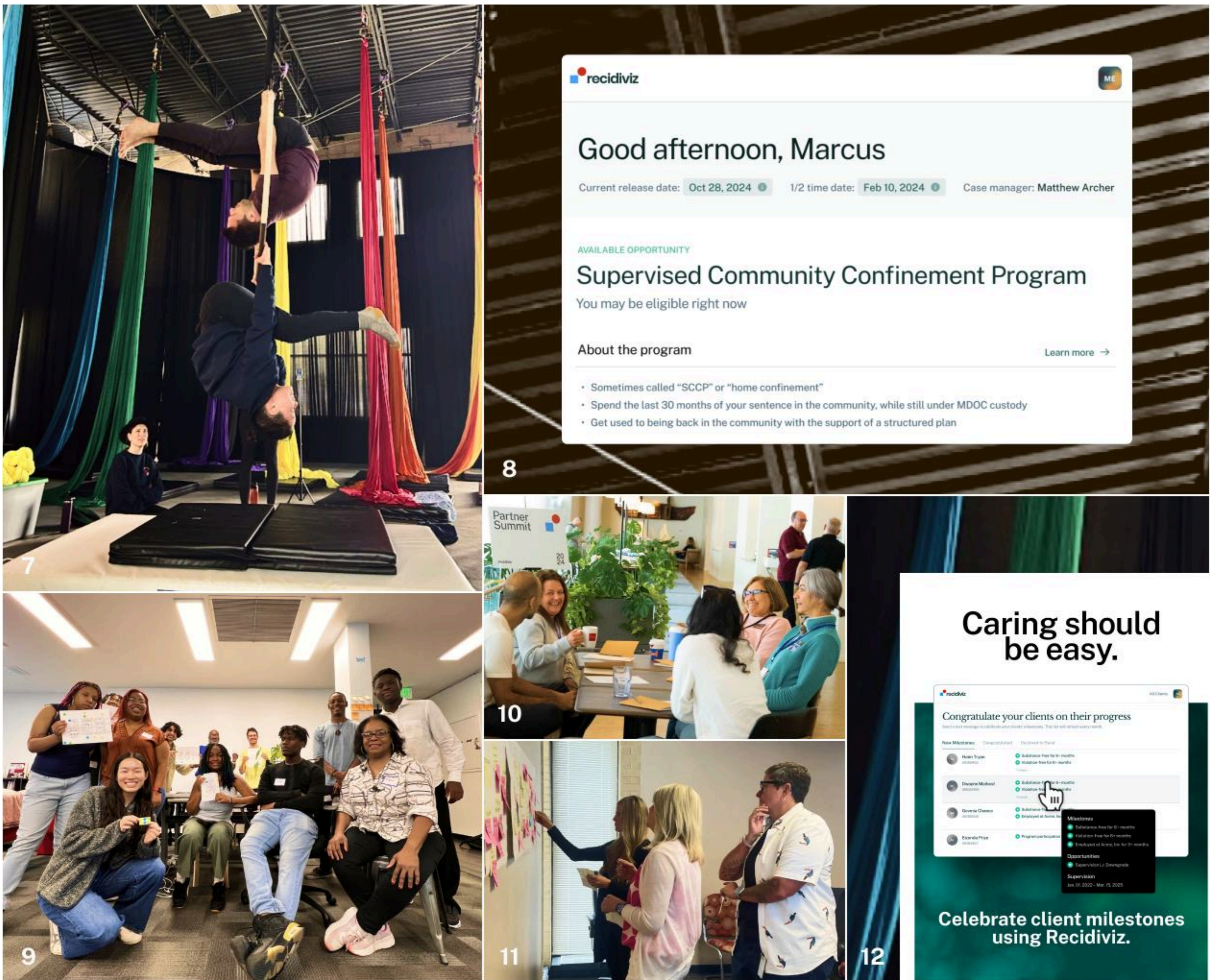
February: In Tennessee, our Supervision Assistant drove a 45% increase in transfers to phone-only supervision, the lightest-weight form of supervision that lets people who are succeeding move forward with their lives.

March: In Idaho, our Supervision Assistant doubled the rate of supervision level downgrades, reducing in-person visits and oversight for people on-track for reentry.

April: We hosted a workshop in DC for Recidiviz-curious states. All four of the states that joined the platform in 2024 were in attendance and two state leaders texted us during the workshop to advance contracts.

May: We hit 2,000 line staff users: that's 2,000 parole and probation officers and case managers in prisons using our tools to support the 200,000 people under their care.

June: We launched email reminders to supervisors who hadn't recently logged into our Assistants, which drove 2x the logins in Idaho — and 5x more logins in Tennessee.



July: Our team gathered in Utah for a staff retreat with strategy discussions, a panel with our justice-impacted advisory board, a 3.5 hour talent show, and, of course, an aerial acrobatics bootcamp.

August: In Maine, we launched our first web app for people in prison, directly empowering people with information about their sentences and their eligibility for opportunities like home confinement and work release.

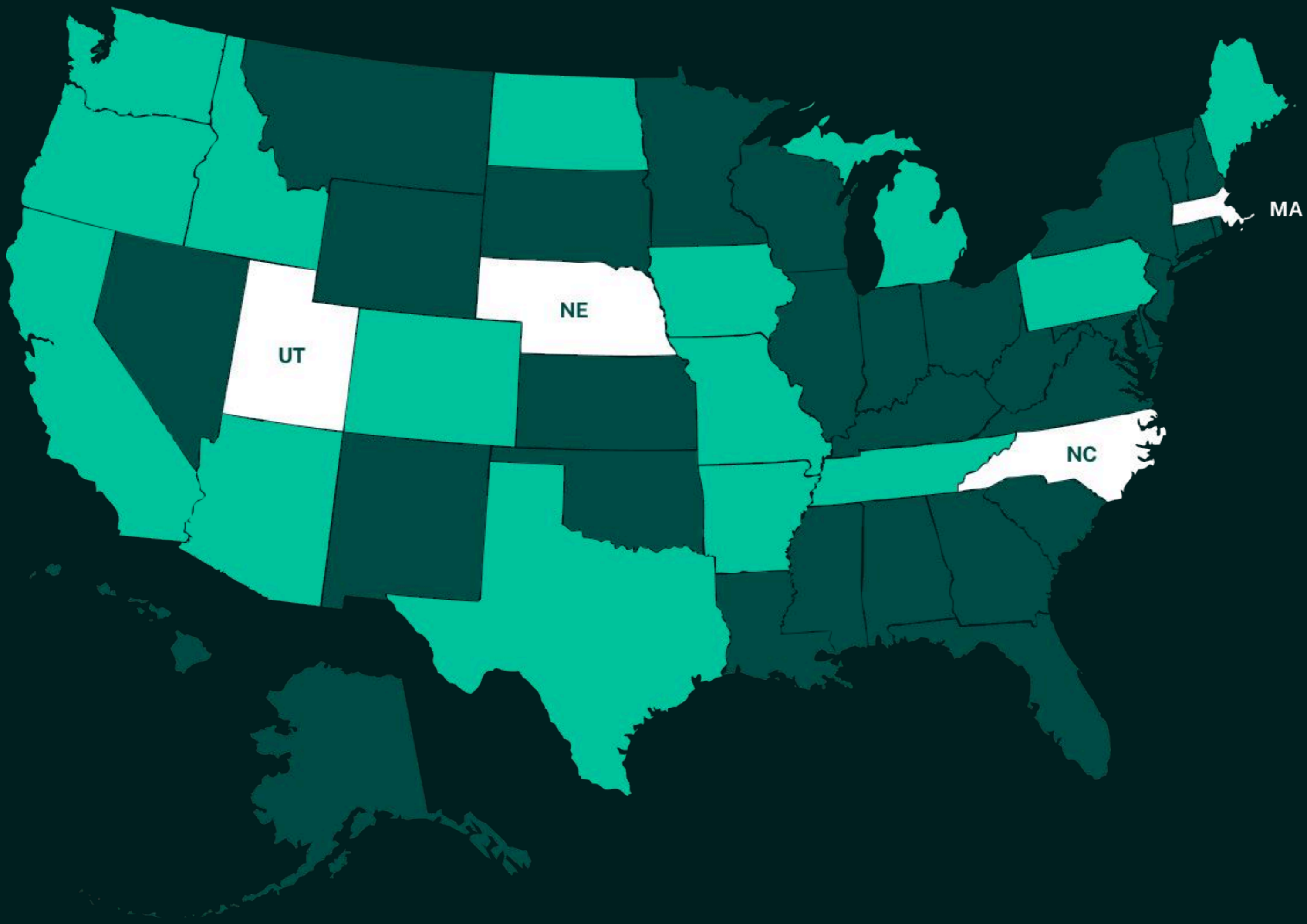
September: Our Oakland-based team hosted students from the Build Your Own Computer Camps and Club — a nonprofit creating paths for minority youth into tech careers — for a day of design thinking workshops and showcases.

October: During our third annual Partner Summit, 24 leaders from across the country shared inspiring visions for their systems and funneled that energy into ambitious 12-month product roadmaps.

November: To capitalize on the momentum from the Partner Summit, our team traveled to seven different partner states — covering over 9,745 miles — to roll out new tools, meet with state leadership teams, and accelerate pilots.

December: We launched our Supervision Assistant statewide in California, a huge milestone in a state where the corrections department employs nearly a third of all state government employees and has a budget the size of Home Depot. With roughly 150,000 people under CDCR’s care, the impact potential is massive. But the red tape is also real. It took us 18 months from getting leadership bought-in to a signed contract — and another 12 months to get the data. But now we have the wind in our sails and we’re grateful to all of the people — inside and outside of CDCR — who have made it possible.

New State Partners

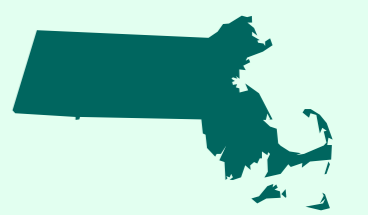


In 2024 we welcomed four new states: Massachusetts, Nebraska, North Carolina, and Utah.

This year we brought on four states from every corner of the country: big and small, Red, Blue, and Purple. All ambitious.

Among our new partners is one of the biggest states in the South (North Carolina), one of the biggest states in the North (Massachusetts), a state with an ambitious Director that’s already made huge progress in his first year in the role (Utah), and a state whose Director was elected by his peers to lead the national Correctional Leaders Association (Nebraska).

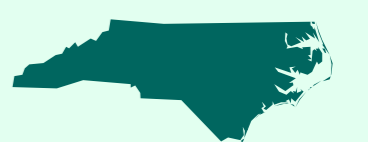
Massachusetts has focused on providing programs that support successful reentry and enable people to earn time off of their sentences. We’re helping them bring information about these programs directly to people in prison, to improve reentry outcomes while easing the workload of spread-thin staff.



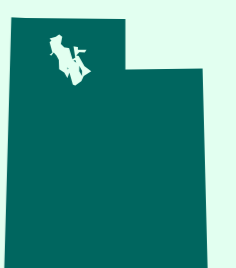
Nebraska recently brought parole under the DOC’s purview, which better positions them to tackle higher-than-average revocation rates as one agency with a unified mission. NE is using Recidiviz’s tools to help staff match residents with programming opportunities while promoting a culture of coaching and support.



North Carolina faces significant staffing shortages, leading to inflated caseloads and limited programming for people in prison. Following a historic executive order designed to transform reentry, NC is eager to use technology to increase the number of people accessing programs and services.



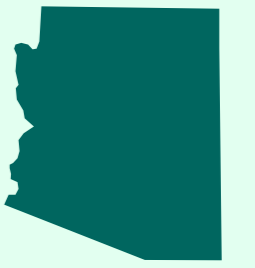
Utah is on a mission to tackle high supervision caseloads and to reduce recidivism rates. They’re working with us to launch tools that span the prison and supervision experience, in order to provide residents and clients with opportunities at every step of the journey.



Partnership Highlights

We're now working in 19 states, reaching almost half of the U.S. prison population. The best part of this is that we get to be flies on the wall as leaders in our partner states inspire each other and work to reinvent corrections together.

Arizona created a lower level of supervision based on Recidiviz's policy analyses. Once fully implemented, 4,500 people will become eligible for phone-only check-ins.



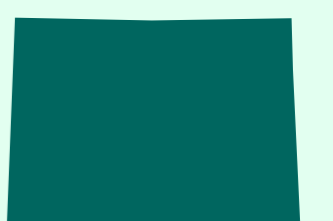
Arkansas is using our Facilities Assistant to reshape reentry preparation, showing staff a person's entire sentence, case history, and program eligibility in one easy-to-navigate place.



California launched our Supervision Assistant to parole agents statewide, streamlining case review and client celebration for a workforce that oversees 150,000 people.



Colorado's Director spoke at our Partner Summit about the importance of using data to engage and coach staff. His thesis was: when staff are supported, they're much more able to ensure that every resident is on their best possible path.



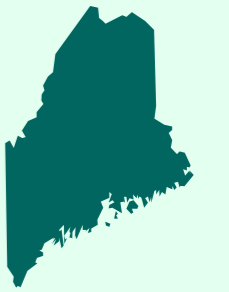
Idaho became the second state to mandate usage of all Recidiviz tools. They've set an ambitious impact goal of ~700 transfers/month to decarceral programs like limited supervision.



Iowa is using our analysis to draft statewide supervision policies that identify low-risk clients for early release while preserving public safety. IA is gearing up to launch their first tool designed to help parole and probation officers determine what opportunities clients are eligible for.



Maine earned our Excellence in Facilities award in 2024, with the highest percentage of residents advancing toward reentry milestones. They were also the first to launch our new tool designed to show people in prison opportunities available to them.



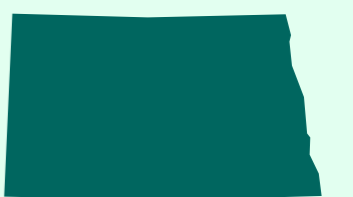
Michigan is leading the nation in their use of technology to support rehabilitative pathways for clients on supervision with more than 18,000 opportunities granted to clients last year.



Missouri is using the Recidiviz-built Time Served Calculator to help courtroom actors, victims, and residents better understand the true length of time that a person will likely serve for a given sentence.



North Dakota launched our Facilities Assistant statewide this year. ND earned our 2024 Reentry Success award, driving the greatest reduction in reincarcerations from supervision of any of our states over the last 12 months.



Oregon launched the Supervision Assistant to trusted testers in 2024 and is on track to grant earned discharge to about 50% of eligible sentences with their statewide launch in 2025.



Pennsylvania got two new Supervision Assistant tools into the hands of trusted testers this year that will help parole officers proactively lower supervision levels for clients.



Tennessee launched our Supervision Assistant to officers statewide, along with a tool that helps supervisors identify officers who need extra support to help clients achieve success. The combination proved impactful: in the first district we launched in, we saw 4.5x more transfers to remote supervision within one month.



Texas is co-developing tools with Recidiviz for their 1,000+ parole officers. The Assistants will help officers prioritize caseloads, move low-risk clients to lightweight supervision, and automate paperwork.



Washington implemented a new community supervision model focused on individualized coaching to improve re-entry outcomes. We laid the groundwork to launch our Supervision Assistant to help advance those goals.



Zooming out, across our partner states, over 2,000 staff are using our tools – and relying on them to inform decisions that impact the collective 200,000 people in prison and on supervision under their care. We’re determined to make sure each of those decisions helps bring people home sooner, and more ready to thrive.

Deeper Impact

In 2024, we both broadened and deepened our work. New state partnerships and strong relationships with state leaders increased our surface area. More usage and more users deepened our impact.

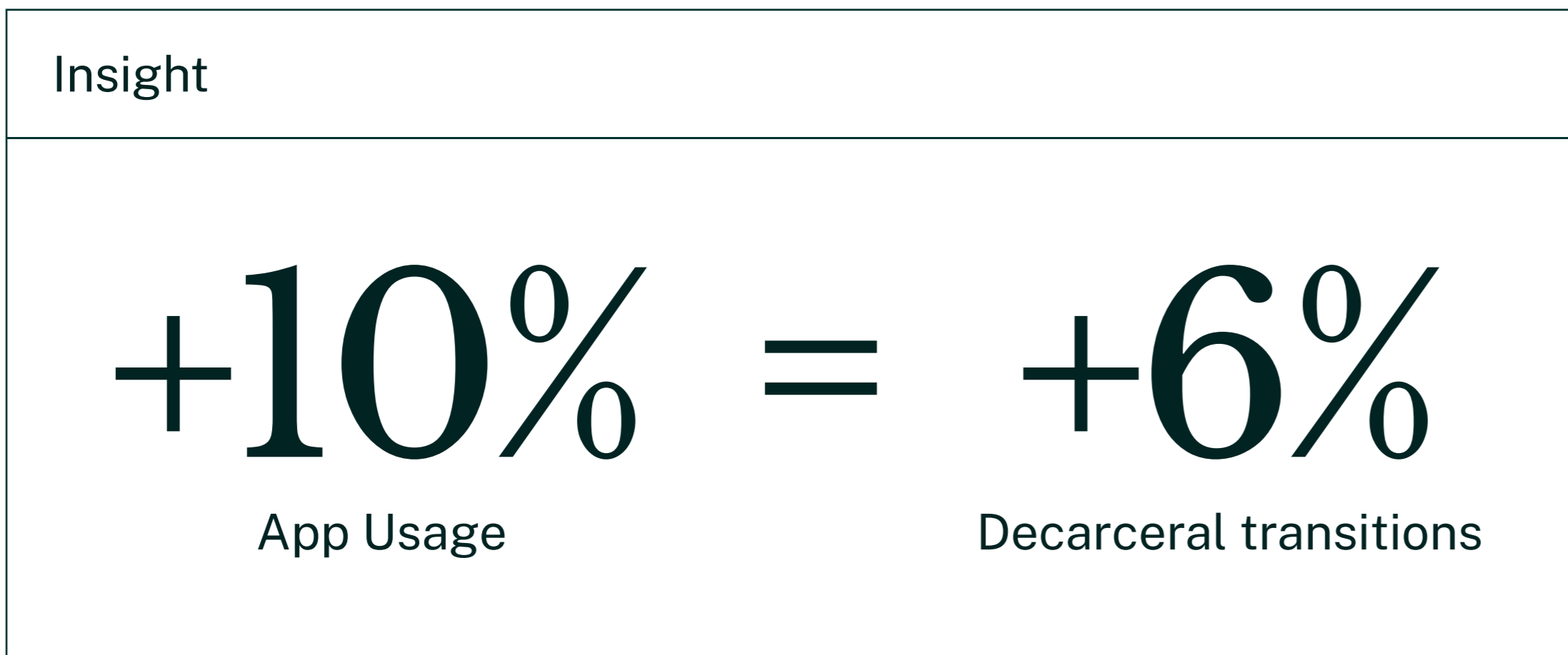
Deeper Impact

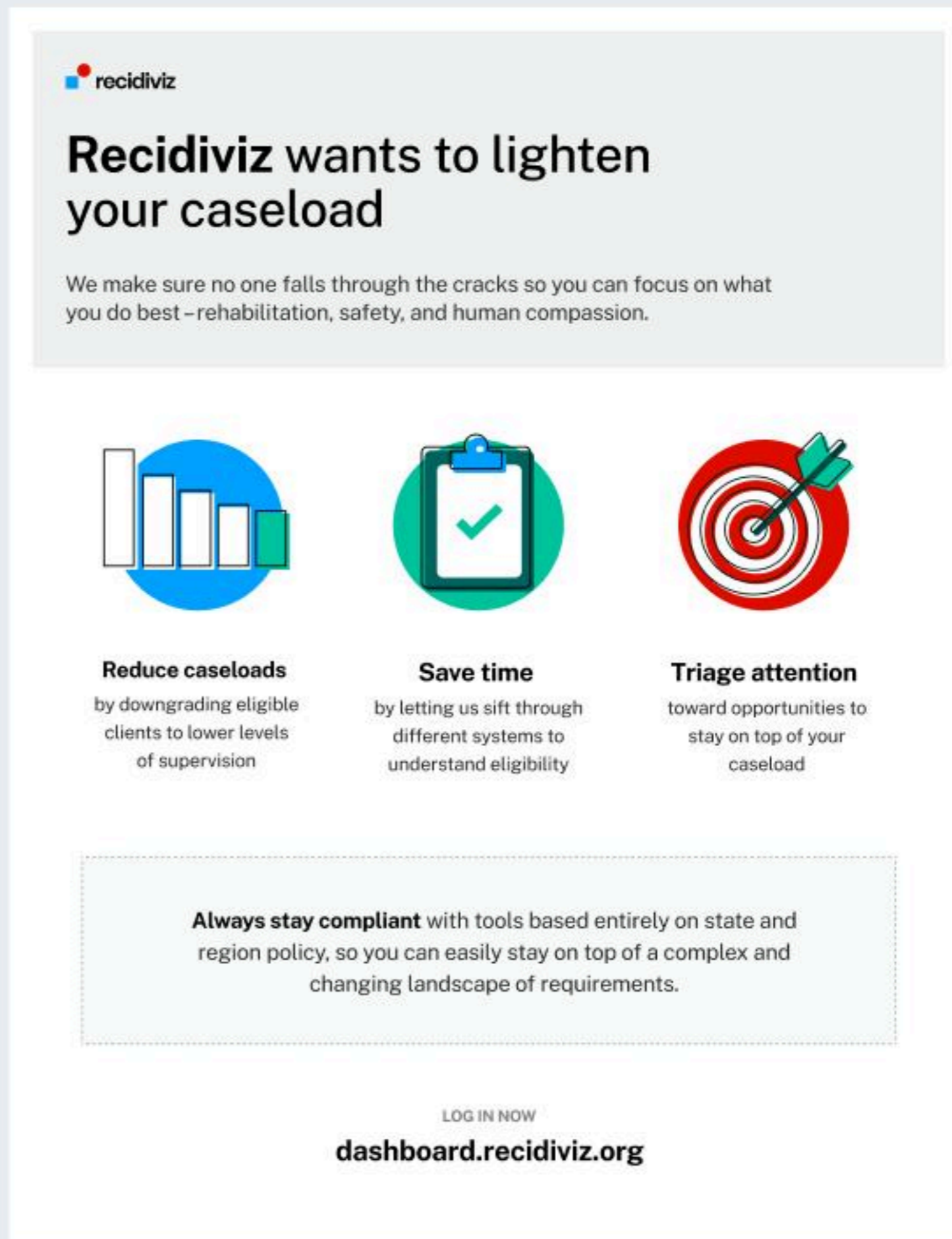
More Usage

At the start of 2024, average monthly usage for our tools hovered around 50%, which is good considering how busy and overwhelmed officers are.

But we want to push that number even higher — each of our users is responsible for roughly 100 people, so every time an officer doesn't log into our tools, they miss opportunities for people on their caseload. For every 10% bump in usage, we see a roughly 6% increase in decarceral transitions.

So this year, we tested scalable strategies for driving tool adoption — from email reminders, to targeted trainings, to new integrations that made using our tools more convenient than ever.





We used Tennessee as a testing ground:

- We printed and shipped posters to hang in break rooms reminding staff of what our tools do and where to log in. Within six weeks, the posters drove a **22%** increase in monthly active users (MAUs).
- We ran a scrappy competition between five districts – with custom Recidiviz Oreos as the prize for winners – which drove (and sustained) a **96%** increase in MAUs.
- We identified the individuals responsible for training new staff and made them Recidiviz experts. In the districts where we “trained the trainers,” our weekly active users (WAUs) increased by **35%**.

We used Michigan, a large, high-usage state, to see how much higher we can go. Michigan’s leadership team had already folded Recidiviz tools into agency policy, mandating that all staff use them regularly. We layered on email reminders to users who hadn’t recently logged in. These emails drove WAUs up to 50% and MAUs up to 70%, setting a new bar.

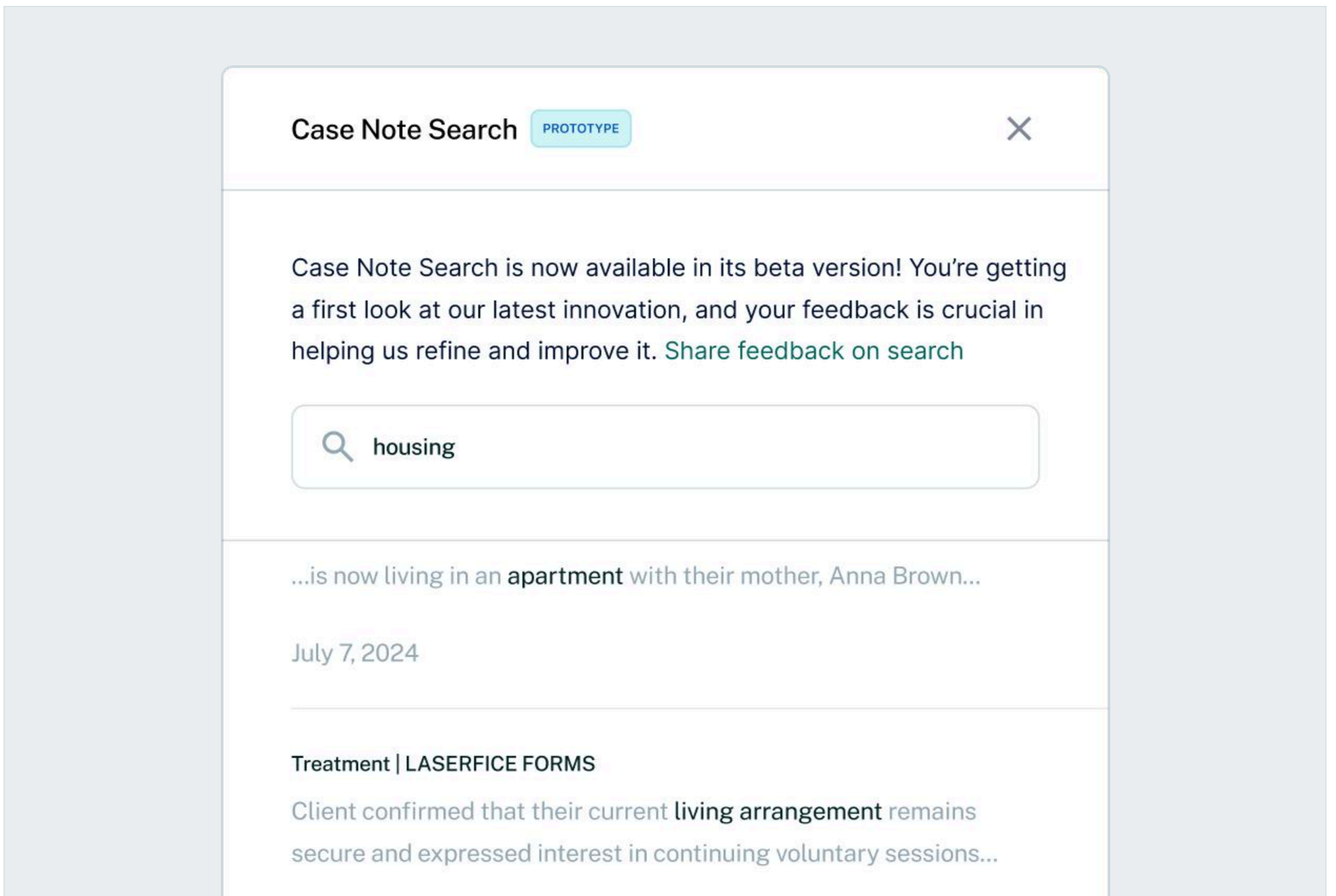
Together, these tactics increased MAUs across all of our states by 20% — from 50% to 59%. In 2025, we aim to bring all partner states to parity with Michigan’s usage, 70% MAU.

Underlying this work was time spent with staff and people in the system. The best way to motivate staff to use our tools is to get their input on exactly what they need and what makes their jobs hard.

There are roughly 100,000 line staff across the country whose job is — or could be — to connect millions of people to the care and support that they need to thrive. But today, most of their time is spent in reactive mode. They’re so consumed by required paperwork that they rarely have time to do the social work that would really move the needle in people’s lives.

So we’ve spent the past year exploring time-saving solutions, many powered by AI, to automate key tasks, so that staff have more time for the human side of their work. So far, these features are:

- **Making troves of client-officer interactions searchable and usable.** Line staff in pilot states can now quickly pull relevant, rehabilitative information based on concepts like “substance use treatment” or “anger management” and see everything relevant without having to manually read through thousands of free-text case notes.
- **Automatically summarizing someone’s journey through the system.** People in the criminal justice system change hands a lot, and each of these handoffs results in lost context — which can jeopardize someone’s success or stability. Case note summaries include relevant information about a person’s needs and requirements and can let officers in pilot states ramp up quickly and support clients without missing a beat.



- **Automating menial and time-consuming administrative tasks.** We're using AI within our existing tools to free up time for officers by automating tasks like meeting preparation, summarizing meeting action items, and tracking follow ups. We estimate that these features could save staff two hours per client (and they have 100 clients each) per quarter (because many of these tasks need to be repeated quarterly for every client). Automation saves officers time and our tools guide officers to reallocate that time to rehabilitation and proactive support.
- **Integrating Recidiviz-generated data back into case management systems** to save staff the step of having to enter data in multiple places.

To reach 70% MAU in 2025, we're going to need a lot more custom Oreos, AI-powered features, and everything in between. And as usage continues to increase, we're helping staff shift from paperwork to social work.

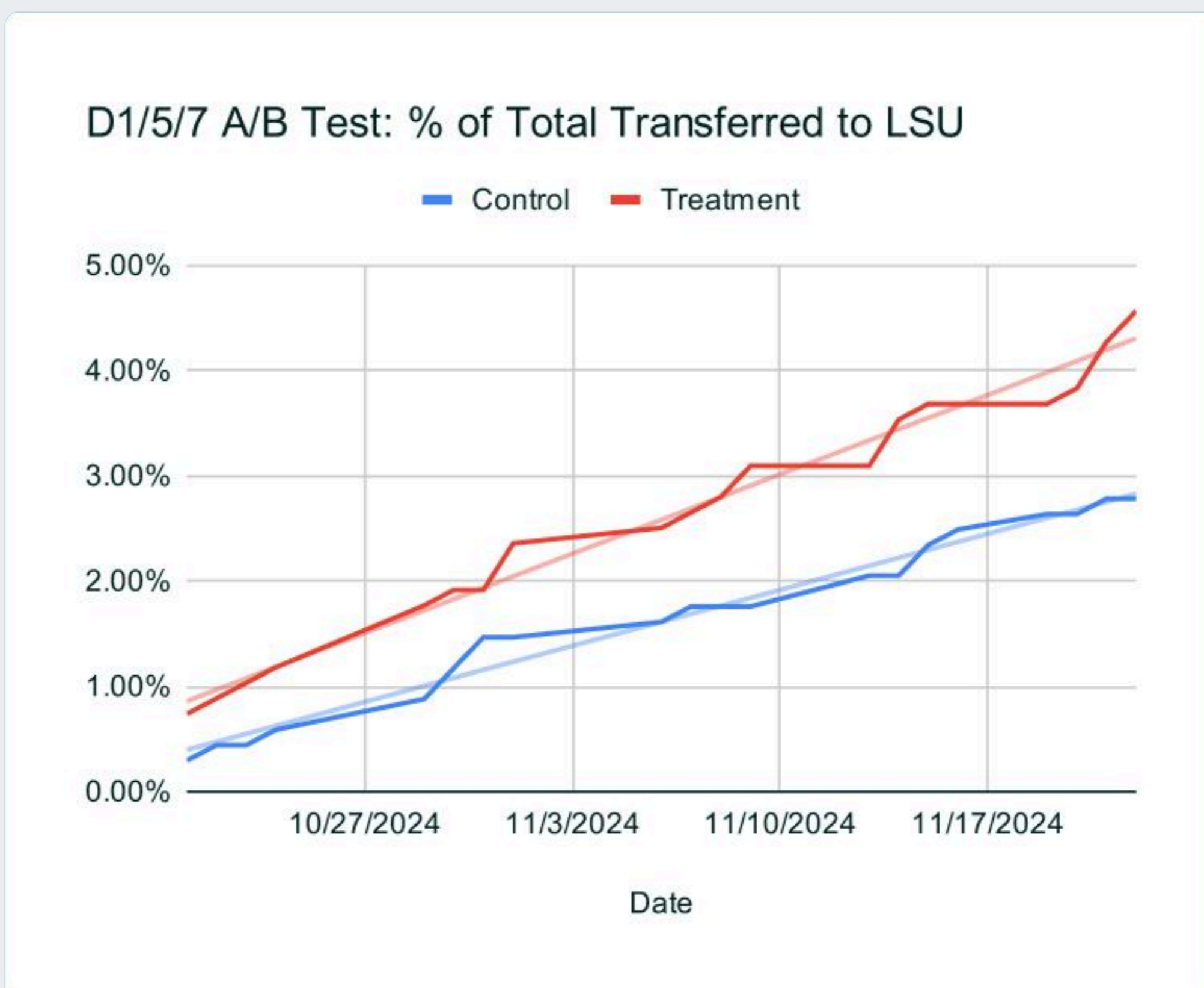
Deeper Impact

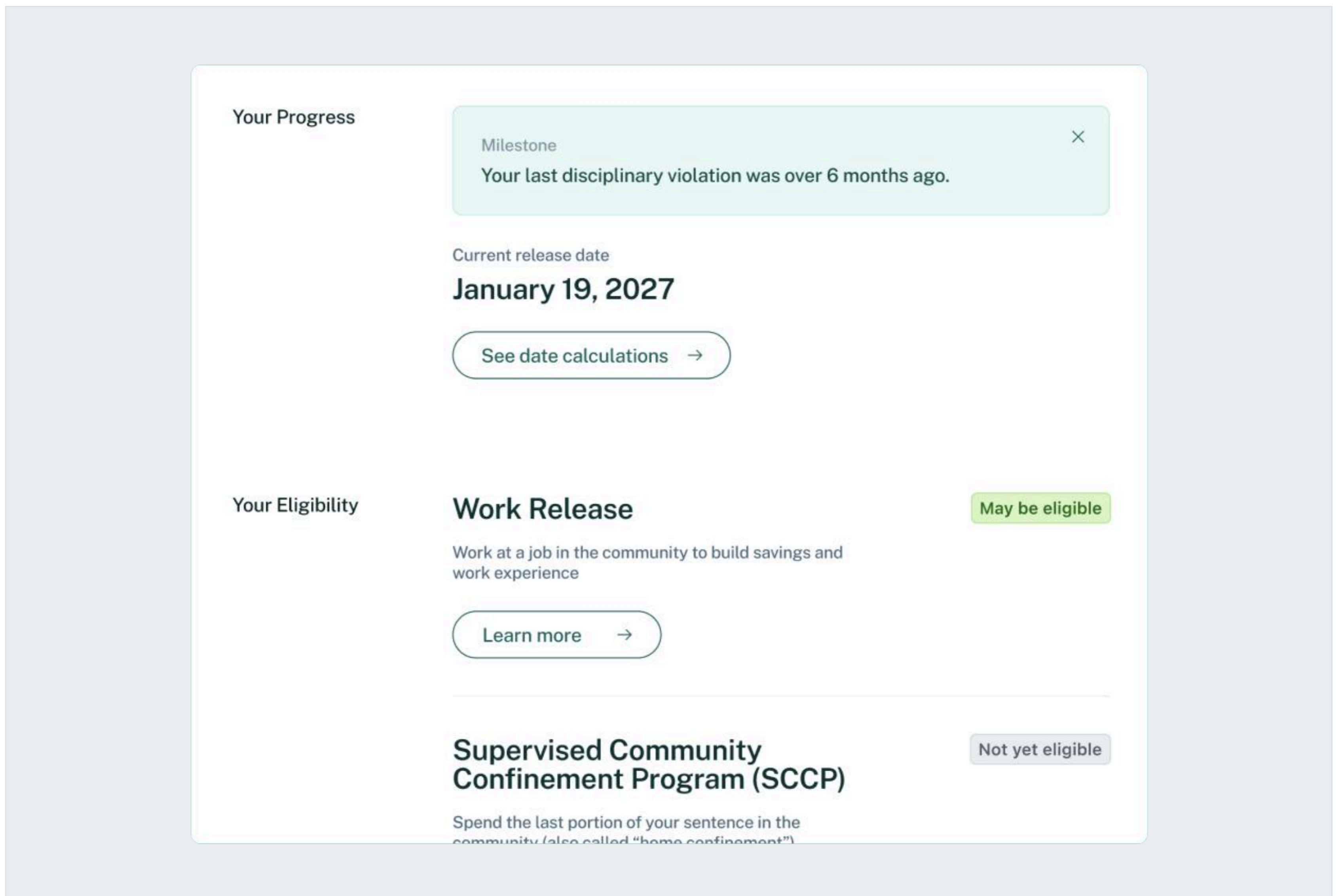
More Users

Deeper impact requires more usage and more users. To drive impact, we need decision-makers across the criminal justice system empowered with information about who is ready for release, who is almost ready, and what they need to do to get there — across prison, parole, and probation.

People in the system are often unaware of opportunities to earn time off their sentences or to prepare for reentry. In 2024, we launched a new set of tools that gives people in prison and on supervision real-time information about what they're eligible for — for example, letting someone know the day that they can get out on work release or transfer to phone-only supervision. We call it Opportunities.

Opportunities breaks the information asymmetry between staff and residents. And that means that the 100,000-person fleet of staff are no longer acting alone in getting people onto their shortest, most rehabilitative path home. Instead, the 4M people in prison and on supervision are navigating alongside them.





We piloted Opportunities in two of our most innovative and fast-moving states:

- In Idaho, we texted people on supervision as soon as they were eligible for online-only supervision and explained how to initiate their transfer. The Supervision Assistant has been live for staff since 2022, driving over 12,000 decarceral transitions. But Idaho was eager to bring people on supervision into the fold. The texts drove a stunning 60% increase in transfers compared to the control group (where only staff got the information).
- In Maine, we let people in prison know as soon as they were eligible for the state’s Supervised Community Confinement Program (SCCP). Nearly a third of the people who received the information were transferred to SCCP. We’re now expanding to cover additional release opportunities.

In 2025, we aim to launch supervision texts in four states and our app for incarcerated people in three states. We’ll continue to iterate based on feedback from people in the system.

All of this work leverages the same data, infrastructure, and relationships that power our staff Assistants. And the evidence already shows that it’ll be an impact multiplier for getting people out of the system faster and better equipped for reentry.

Looking Ahead

We've spent the last few years building the relationships and infrastructure needed to modernize criminal justice data. That foundation allowed us to deepen and broaden our impact in 2024.

In 2025, we'll build on that momentum to drive more usage and reach more people:

- **New states:** With eight states close to signing, 2025 is already shaping up to be another big year for new partnerships.
- **More usage:** 2024 was our first year of proactively experimenting with usage, and we significantly increased our MAUs. We aim to reach 70% MAUs by the end of 2025 on a growing user base.
- **More users:** Expanding our tools to justice-impacted people means we'll be getting critical information into the hands of the people most motivated to act. That's 40x more people acting on the opportunities we surface.

Team

Behind this progress is a team that believes we can transform institutions. That we can build a smaller, fairer criminal justice system, and that technology has an important role to play.



We're now a team of 78, working together to support our partner states. This includes:

- Our **Partnerships** team, which shares our work with state agencies, and then navigates state contracting processes to bring them on board.
- Our **State Engagement** team, which works with state partners to understand their unique challenges and launch tools to address their biggest pain points.
- Our **Data Analysis and Data Science** team, which uses real-time data to provide each partner with actionable analysis.
- Our **Engineering** team, which includes:
 - **Product Engineering**, responsible for building our tools,
 - **Implementation Engineering**, which ingests and standardizes all state data,
 - **Infrastructure Engineering**, the team that builds our data platform, and
 - **Security Engineering**, which keeps all of that data safe.
- Our **Product & Design** team, which builds, tests, and brings each of our products to market, and ensures that they drive impact.
- Our **Product Growth** team, which focuses on maximizing the impact and usage of our tools.

This work is reinforced by the brilliant people we have working in Finance, Operations, Growth, and Communications.

Together, we will continue scaling our tools to new states and deepening our impact in each and every one of our 19 partner states.

We've got big plans for 2025 and we're looking for more teammates to help us accomplish them. [Here](#) are the roles we're hiring for — please send great people our way.



Thank You

We're entering 2025 energized, seeing our tools empower both people in the system and the staff and leaders whose job it is to support them.

We believe that a smaller, fairer, and safer criminal justice system is possible — and we wouldn't be here without your belief in us, too. Thank you for making this work possible.