

Recidiviz builds technology that reduces the number of people in prison, increases re-entry success, and makes communities safer.

To the friends of Recidiviz who make this work possible,

Welcome to 2024. I recently [gave a talk](#) that ended with optimism, and I think the following words from that speech sum up how the team is feeling as we head into the new year:

Today, the U.S. accounts for almost a quarter of the entire world's incarcerated population, and we run that system on a constellation of unmanageable state data. This is bad. It's bad for people, bad for costs, and really bad for rehabilitation, because it leads to prisons so overcrowded that they can't run the programs that help people succeed.

But here's why I'm optimistic: nobody likes this. Nobody likes that people are getting stuck because databases aren't talking to each other. Nobody likes that we're incarcerating people who should be free. Nobody likes that rehabilitative programs that should be offered, aren't being offered. Nobody thinks that if we could start over and build the system from scratch, that this is the one we'd design.

And that makes me optimistic. Because when the people running the system and the people advocating to change it agree, there's room for really fast progress. So in 2019, we founded Recidiviz. We work with states to take all that scattered data and bring it together onto one platform. That platform powers tools that show officers everyone who's eligible for release today. And who could be eligible tomorrow, with just a few steps.

This is simple information, but it's already safely accelerated 100,000 people out of the system in less than 4 years. For those people, it's life changing. And it means more resources, more time, and more opportunities for the people still working towards release.

The criminal justice system is complex, but this piece of the puzzle is so solvable. It's no longer about whether it's possible, or even how. It's about when.

As we head into 2024, that's our message — this problem is shockingly big, but it's also surprisingly solvable. In 2023 alone, we:

- Launched 21 new tools across 5 states, accelerating 34,000 additional people out of the criminal justice system
- Brought on 4 new states, increasing our number of state partners to 15 and our platform's reach to 39% of the prison population
- Grew government revenue to cover 39% of our costs, demonstrating that states see the value in our work and are putting skin in the game.

Read on for 2023 highlights and our 2024 plans. Thank you for everything that you do to make this work possible.

Clementine Jacoby  
Chief Executive Officer

# By the numbers

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States on the platform:

Compared to 2022: +36%

15

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People accelerated out of the criminal justice system to date:

Compared to 2022: +49%

103,530

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Percent of the U.S. prison population covered by Recidiviz's tools:

Compared to 2022: +70%

39%

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Savings for states, achieved by reducing the number of people in prison or on supervision:

Compared to 2022: +9%

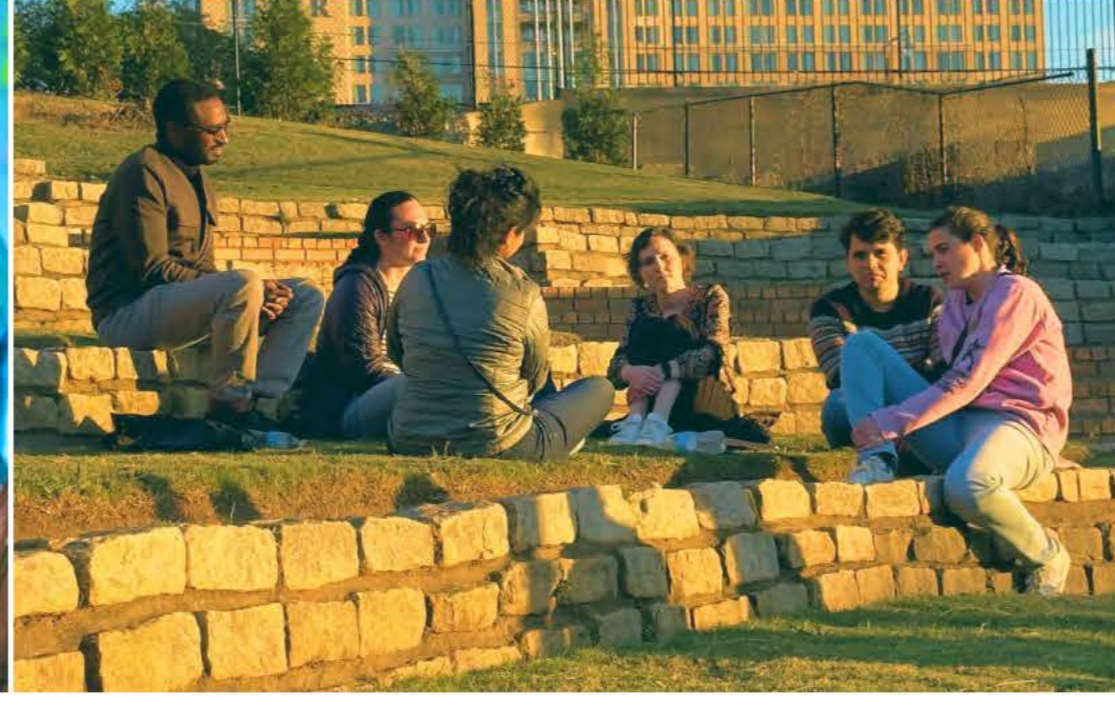
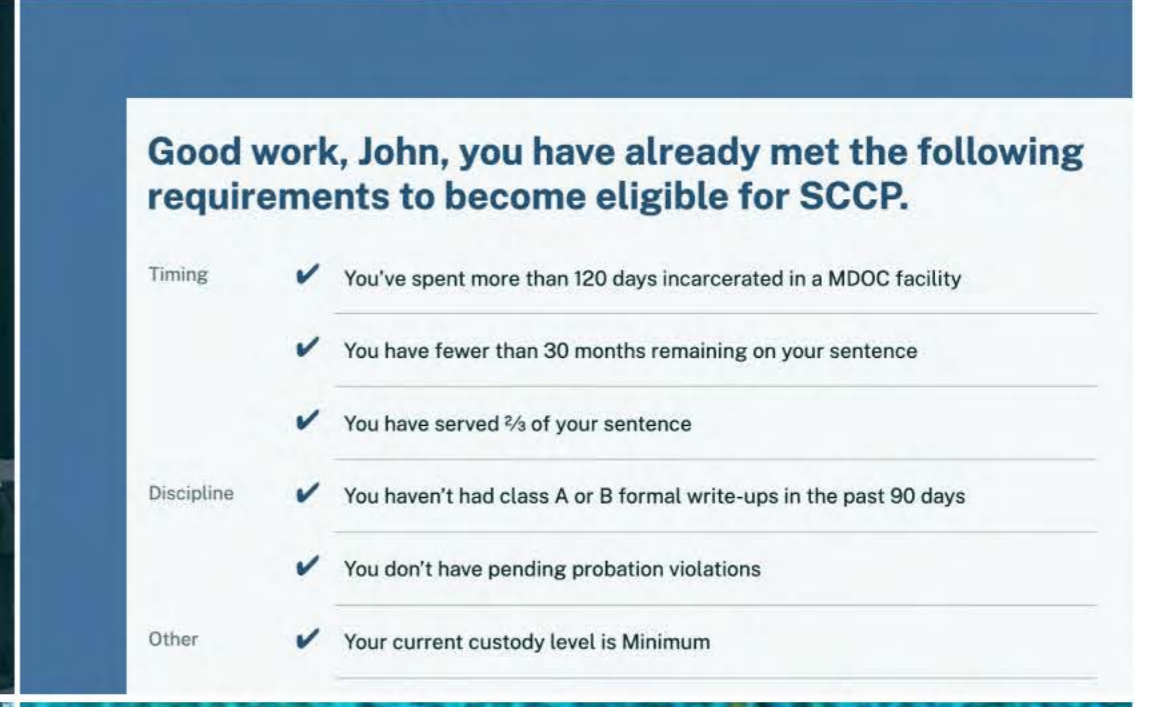
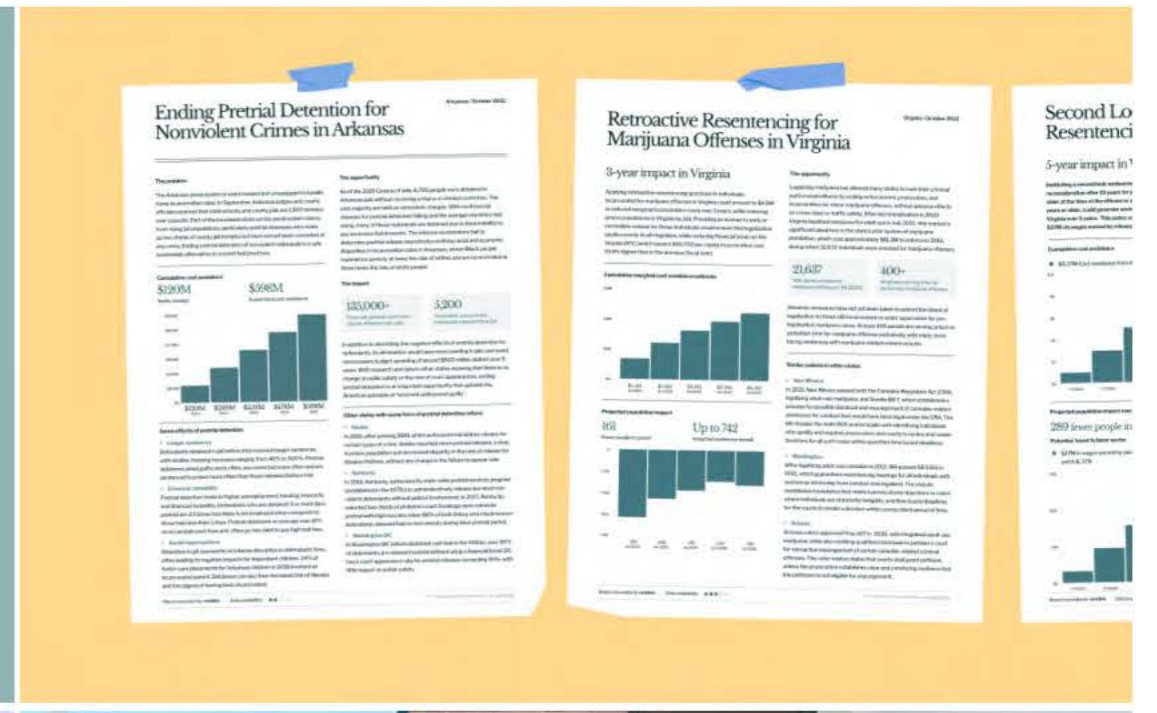
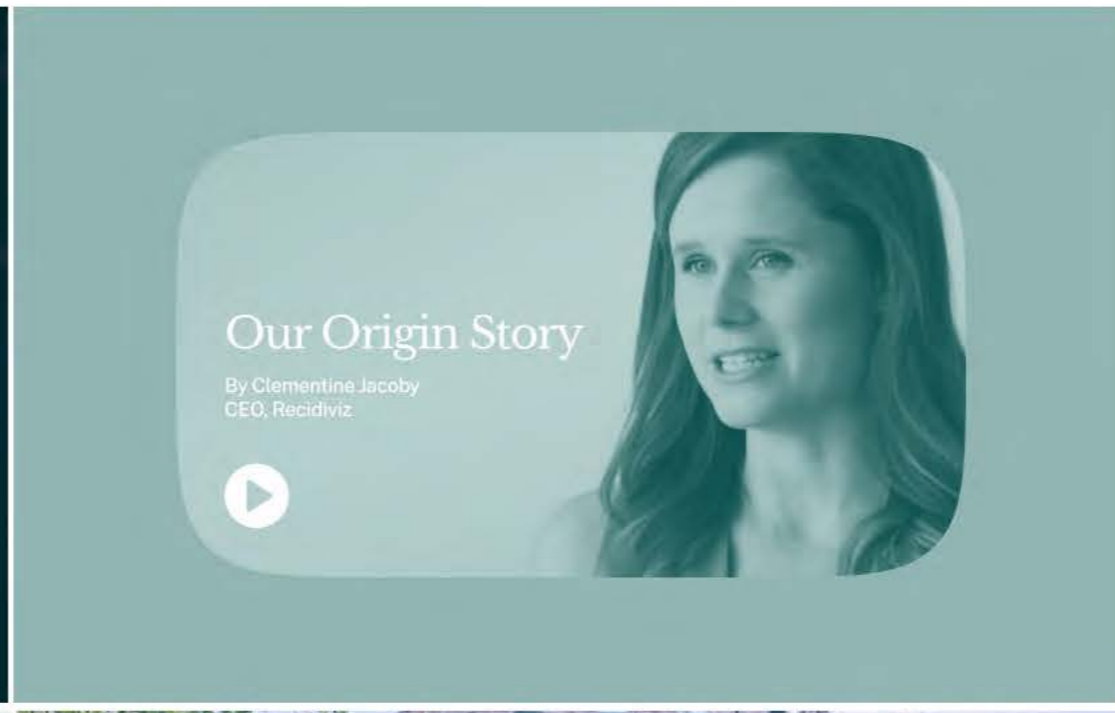
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Expenses covered by government revenue:

Compared to 2022: +56%

39%



**January:** Clementine’s TED Talk was released, highlighting how bad data can trap people in the system. It garnered over 1.4M views.

**February:** With help from Condé Nast, we made a video that explains our origin story and the key moments and key people that brought us to where we are today.

**March:** We authored a case study on how one tool measurably increased transfers to less intensive supervision in Tennessee.

**April:** We marked the one year anniversary of our first Workflows launch — and then closed out the calendar year with 23 Workflows launched.

**May:** Our growing team gathered in the mountains of Utah for a staff retreat, complete with team talks, breakout discussions, and impressive displays of aerial talent.

**June:** Recidiviz history was made in Michigan, where we launched 5 new Workflows to 1,000+ officers — our biggest, simultaneous launch of new tools to date.

**July:** Our Business Development team took the ultimate road trip, visiting 4 states in 3 weeks. They met with DOC leaders, ran design sprints, and sealed the deal with key new partners.

**August:** Justice Counts so dazzled attendees at the Correctional Leaders Association conference in Philadelphia that 4 states signed up to join the public data initiative during their presentation.

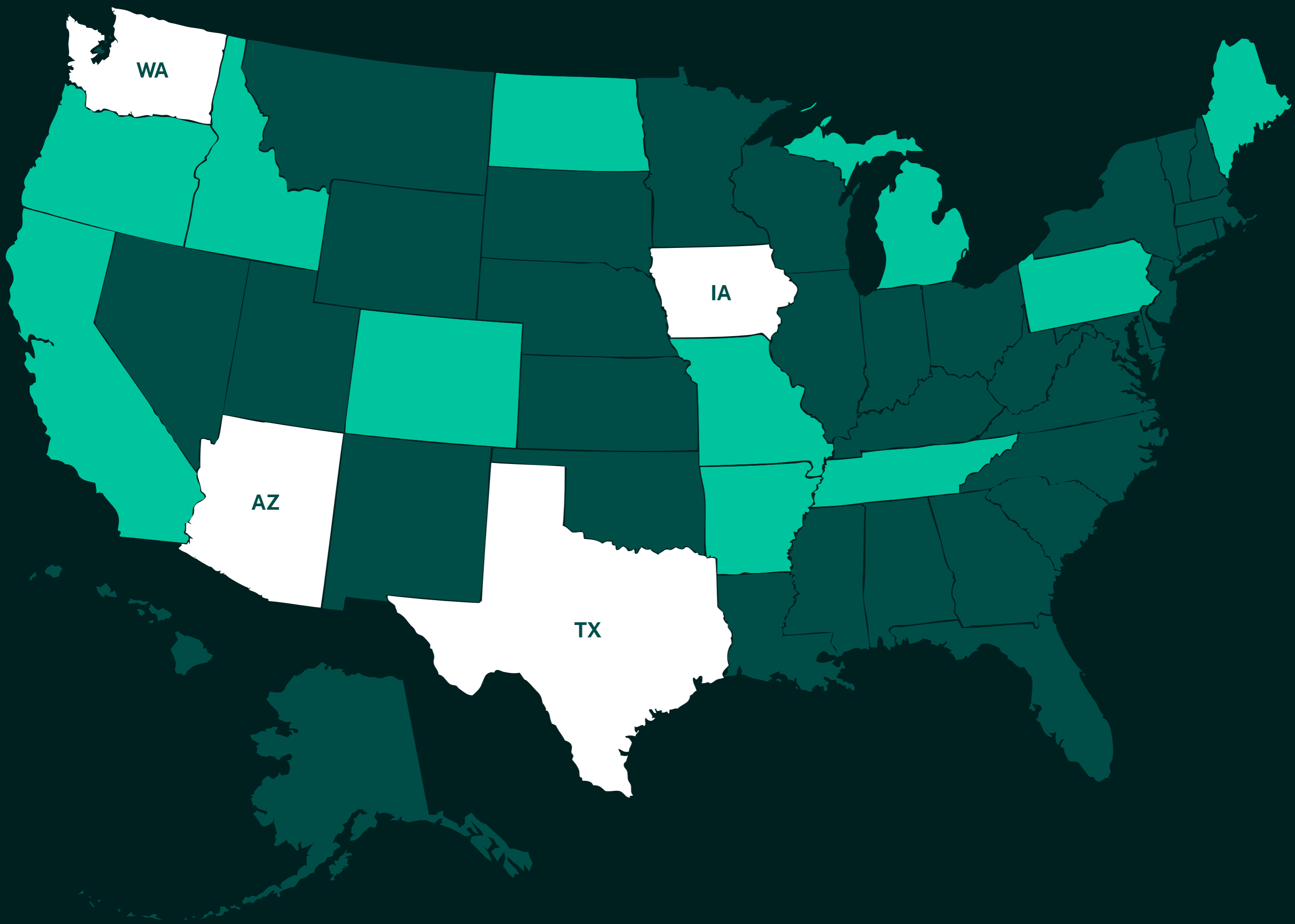
**September:** In Maine, we began piloting a new tool that extends key information directly to people in prison and on supervision — and makes data access more equitable.

**October:** Our second ever Partners Summit brought leaders from 15 DOCs together in Colorado to share best practices, align on the year ahead, and solidify a new annual tradition.

**November:** Our team met up in Montgomery, Alabama, where a visit to The Legacy Museum underscored how racial disparities came to be entrenched in the criminal justice system.

**December:** Clementine spoke at Emerson Collective’s 2023 Demo Day, where she shared the problems with manual reporting — and her belief in data’s ability to drive change.

# New State Partners



In 2023, we welcomed four new states: Arizona, Iowa, Texas, and Washington.

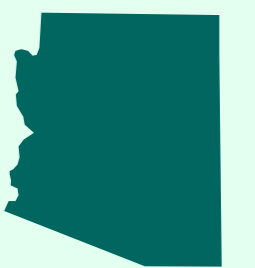
## New State Partners

These new states continue a pattern of expanding without any clear pattern at all. Every year, we’ve engaged with states of different sizes, in different regions, with different politics. As we work to expand to *every* state — the big and small, the Blue and Red — we’re pleased to see that interest in our tools defies clear categorization.

Every state has data failures that aren’t being addressed — and thousands of people who can benefit from addressing them.

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**Arizona** is highly motivated to reform its costly and oft-criticized system — and new leadership has already demonstrated their commitment to swift change, with significant reductions to the restrictive housing population in a matter of months.




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**Iowa** has seen recidivism rates drop in recent years, thanks to a series of new re-entry programs and a director with a clear interest in culture change. And due to new legislation that brings supervision under DOC control, there’s a clear opportunity for more innovation.




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**Texas** has one of the largest supervision populations in one of the nation’s largest states. Due to staffing shortages and a large rural terrain, the state has made it a priority to create an online reporting system for people on lower levels of supervision.




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**Washington** has been at the forefront of establishing state guidelines for the purposeful and responsible use of artificial intelligence, and wants to explore the potential for natural language processing to support a more humane corrections system.



# Partnership Highlights

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**Arkansas'** data is now fully ingested onto our platform, and we're already working with leadership on a resident profile that will direct people towards decarceral opportunities.



**California** is using our new Milestones tool, which empowers officers to automatically send supportive text messages to clients who've reached certain milestones (i.e. housing attainment, employment).



**Colorado** is using our leadership dashboards to monitor corrections trends, and is extending the partnership to develop staffing solutions that will improve the resident experience.



**Idaho** launched seven Recidiviz tools in the past year alone, and is now working with us to pilot tools for the state's presentence investigators (PSIs). PSIs write reports that influence sentencing — and can help divert people from justice system involvement altogether.



**Maine** is our first state to pilot a new tool that provides key information about prison and supervision sentences directly to people in prison.



**Michigan** is home to our largest statewide rollout of tools to-date. Michigan also introduced an agency-wide policy that requires officers review every single person we've surfaced for decarceral opportunities.





Partnership Highlights

**Missouri** now has a tool that helps courtroom actors understand the actual amount of time an individual sentenced to prison is likely to serve.



**North Dakota** is using Recidiviz analysis to refine the criteria for its community reintegration program, in order to maximize its impact and reduce disparities.



**Oregon** recently passed a landmark bill to expand eligibility for its earned discharge program, and needs our help to speed up the (currently manual) identification process.



**Pennsylvania** has launched accountability metrics that align officer incentives with client success across the state. All regional leadership is now receiving monthly staff performance reports.



**Tennessee** is working with Recidiviz to update their classification form and process, in an effort to move people into lower custody levels as soon as they become eligible.



The screenshot displays the Recidiviz 'Milestones' feature interface. At the top, there is a header with the Recidiviz logo and 'All Clients' with a 'CJ' icon. Below the header is a main heading: 'Congratulate your clients on their progress'. Underneath this heading is a sub-heading: 'Send a text message to celebrate your clients' milestones. This list will refresh every month.' Below this are three tabs: 'New Milestones', 'Congratulated', and 'Declined to Send'. The 'New Milestones' tab is active. The list shows four clients:

- Sonia Chokshi** (AB166452): Substance-free for 6+ months, Violation-free for 6+ months, +1 more.
- Genesis Ting** (AB126558): Substance-free for 6+ months, Employed at Acme, Inc for 3+ months.
- Forrest Kim** (AB633456): Substance-free for 6+ months, Violation-free for 6+ months, +3 more. A tooltip is visible over this entry.
- Juan Agrón** (AB163457): Program participation for 30+ days.

The tooltip for Forrest Kim shows the following milestones:

- Substance-free for 6+ months
- Violation-free for 6+ months
- Employed at Acme, Inc for 3+ months

Image: "Milestones" feature in California.

# In The Press

Here are some of Recidiviz's best media moments from 2023:

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## How Better Data is Easing the Burden on Corrections Systems

Governing / Carl Smith

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## Can Data Keep People Out of Prison?

People I (Mostly) Admire / Freakonomics Radio

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## New startup uses advanced analytics to reduce recidivism

San Quentin News / Joshua Strange

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## New tech for prison reform spreads to 11 states

Leaps / Cari Shane

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## Federal program seeks to standardize criminal justice data

Axios / Russell Contreras

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## Modernizing Corrections: Tech's Promising Impact on Staffing and Morale

Correctional News / Lily Fielding

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## North Dakota is on the cutting edge of prison data

Plain Talk with Rob Port / InForum

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## Platform streamlines sharing, analysis of criminal justice data

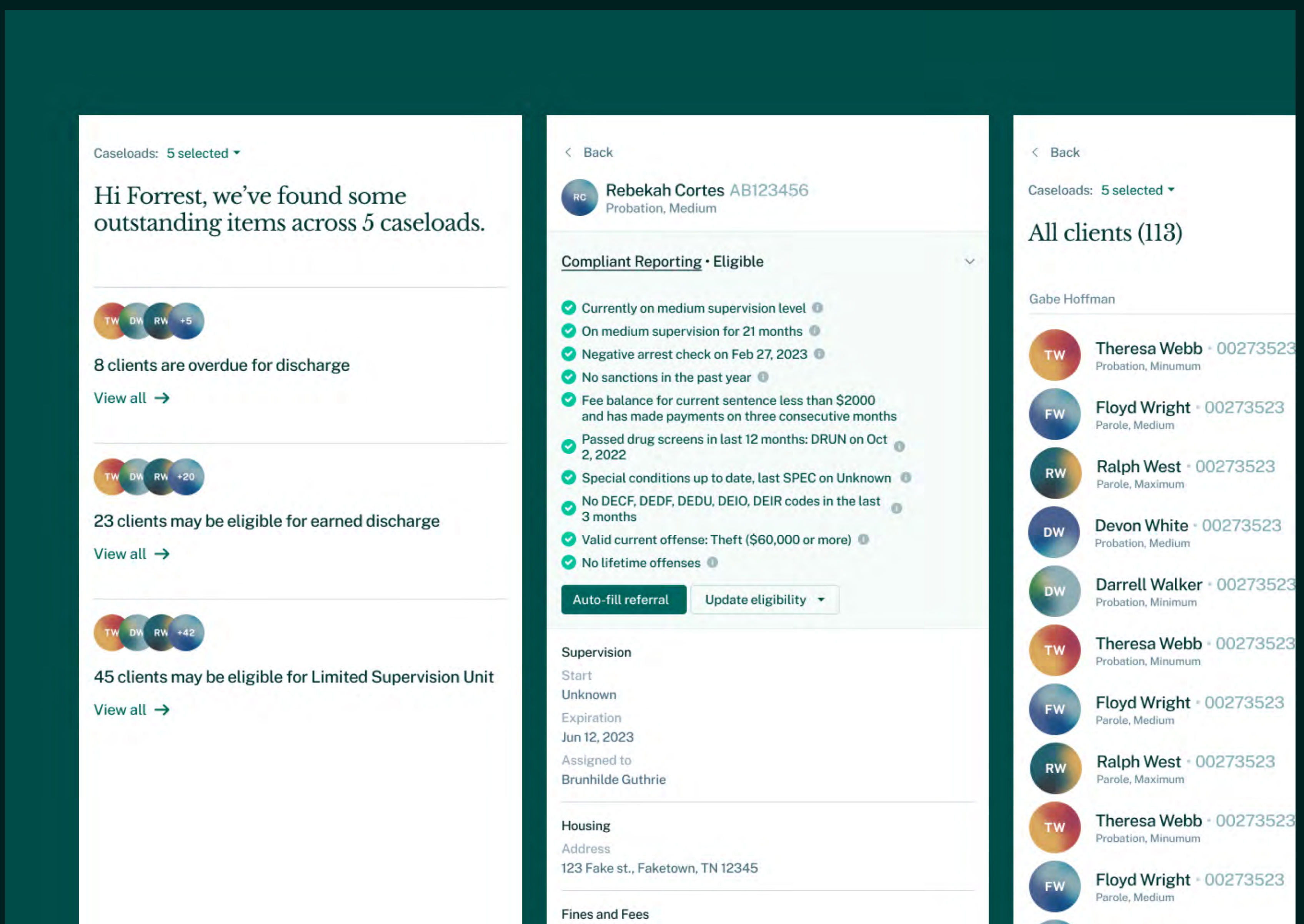
Route Fifty / Kaitlyn Levinson

# Our Approach

2023 saw a marked increase in our impact and it can largely be attributed to one tool: Workflows.

Workflows started as a small, scrappy pilot, but over the last two years, it has evolved into the primary engine by which we're working to shrink the system.

To date — and after a year of successful Workflows launches — Recidiviz and its partners have helped over 100,000 people get their sentences downgraded or fully discharged.



Workflows

# The Tool

Workflows is a tool that can be configured to address policy implementation failures across the system, in any state. It does three things:

**Measures what’s working — and what’s not:** Identifies which (legislative and administrative) policies are producing better and worse outcomes, and which existing policies are being poorly implemented.

**Clears the backlog:** Identifies the people who are eligible for release today under those policies, and works with agencies (i.e. automatically highlight who is eligible, autofill forms) to get people out of the system as quickly as possible.

**Promotes ongoing impact:** Identifies the people who are almost eligible, so that staff know exactly how to help. This shifts staff from reactive to proactive, enabling them to actively help people complete milestones and move towards freedom.

This tool embodies our core principles; it is:

- **Uncontroversial:** It implements existing laws and identifies people who’ve rightfully earned their release.
- **Scalable:** The same core infrastructure can adapt to different policy and political environments.
- **Embeddable:** It can be incorporated into standard practice, and is continually used because it empowers leaders and saves agencies time and money.

That’s why new states keep signing up and that’s what enables our impact to scale.

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Number of states with active Workflows:

7

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Number of states that have expressed interest in bringing Workflows to their state:

15

## Workflows

# At Scale

So far, Workflows has been able to accelerate people towards freedom in every state we've worked in. What's more, every juncture — from sentencing to release — presents an opening for us to identify opportunities and automate the necessary paperwork. That includes moving from prison to supervision, supervision to freedom, and all of the steps in between:

- People in prison can be informed that if they enroll in an education program, they can shave 6 months off their sentence
- People on supervision can be supported in resolving an unknown fee, so that they can be eligible for discharge
- People can be transferred out of solitary confinement because the system flags that they have stayed beyond the legal limit

This information fundamentally alters the course of people's lives and increases their likelihood of succeeding at home.

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Number of Workflows  
currently in operation:

23

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Number of Workflows  
scheduled for launch in 2024:

30+

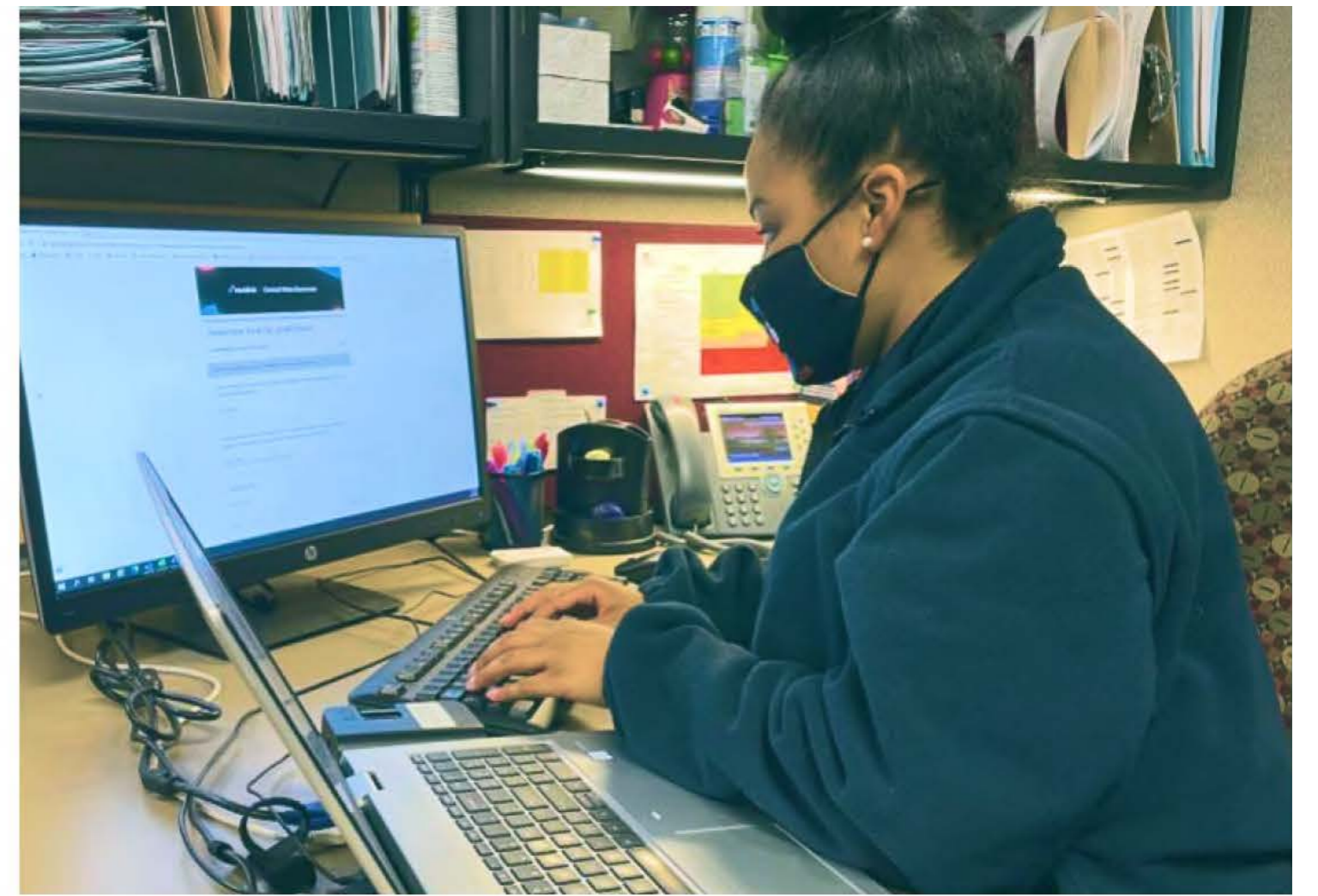
Workflows

# Supportive Tools

As we expand to new states, we're also working to ensure we maximize the impact of every tool launched in our existing states.

**Insights** (formerly known as Outliers) is an accountability tool that we've built to help identify officers who are driving poor outcomes. Officers impact the outcomes of their clients, but supervisors have little visibility into how they are performing. They don't know the good or the bad — who is sending people back to prison at disproportionate rates? Who is doing a really great job of helping people find stable housing? Insights can provide performance reports for each officer, bringing accountability to the job and providing coaching opportunities to supervisors. We've launched Insights in four states and we're continuing to learn about culture change as we scale.

This year, we also created a **go-to-market (GTM)** team focused on finding ways to maximize tool adoption. By increasing our on-the-ground presence, our GTM team can quickly identify any issues or policy obstacles to our work. And by spending time with users, they're identifying tool enhancements that can drive adoption, and bringing those back to our engineering team.

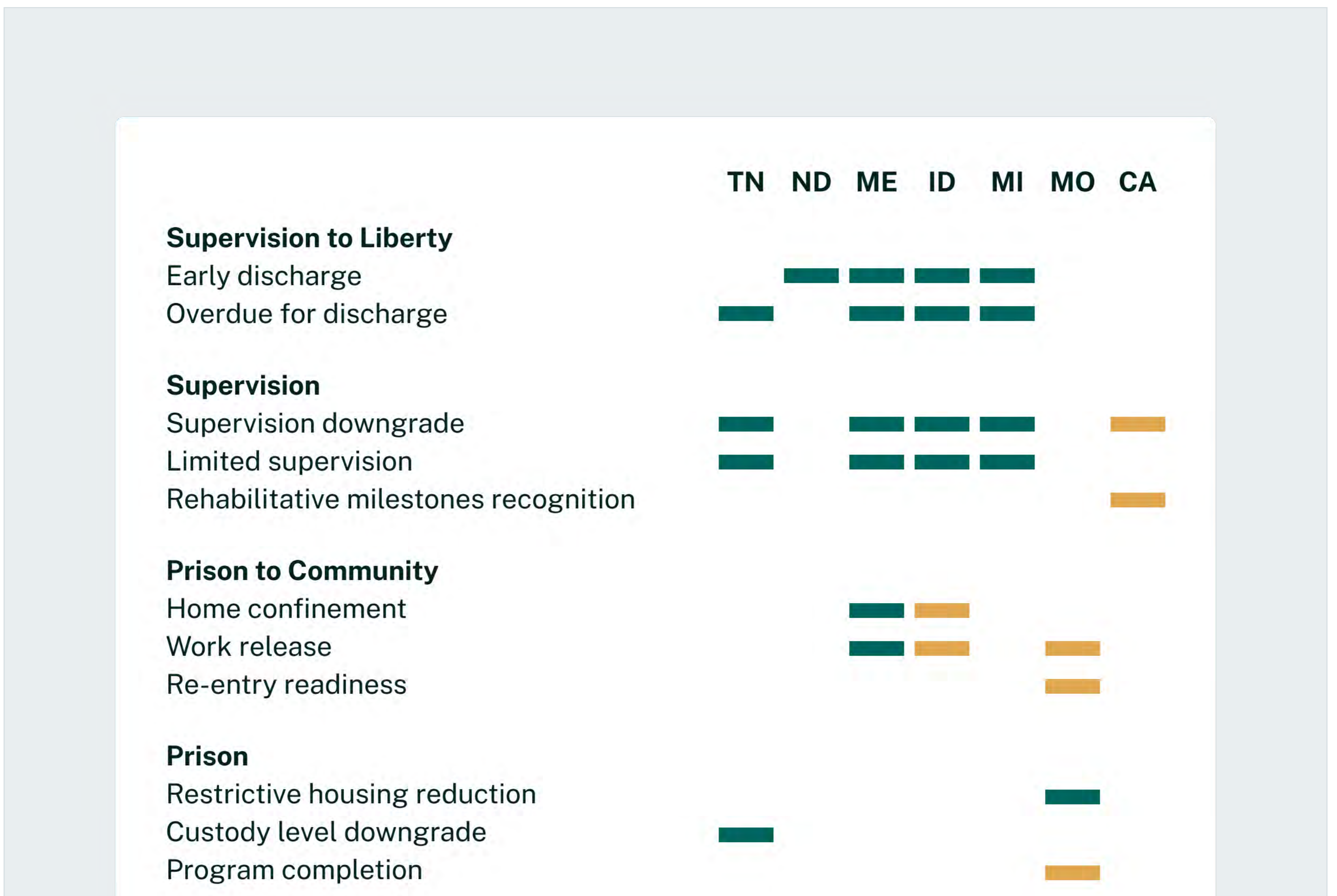


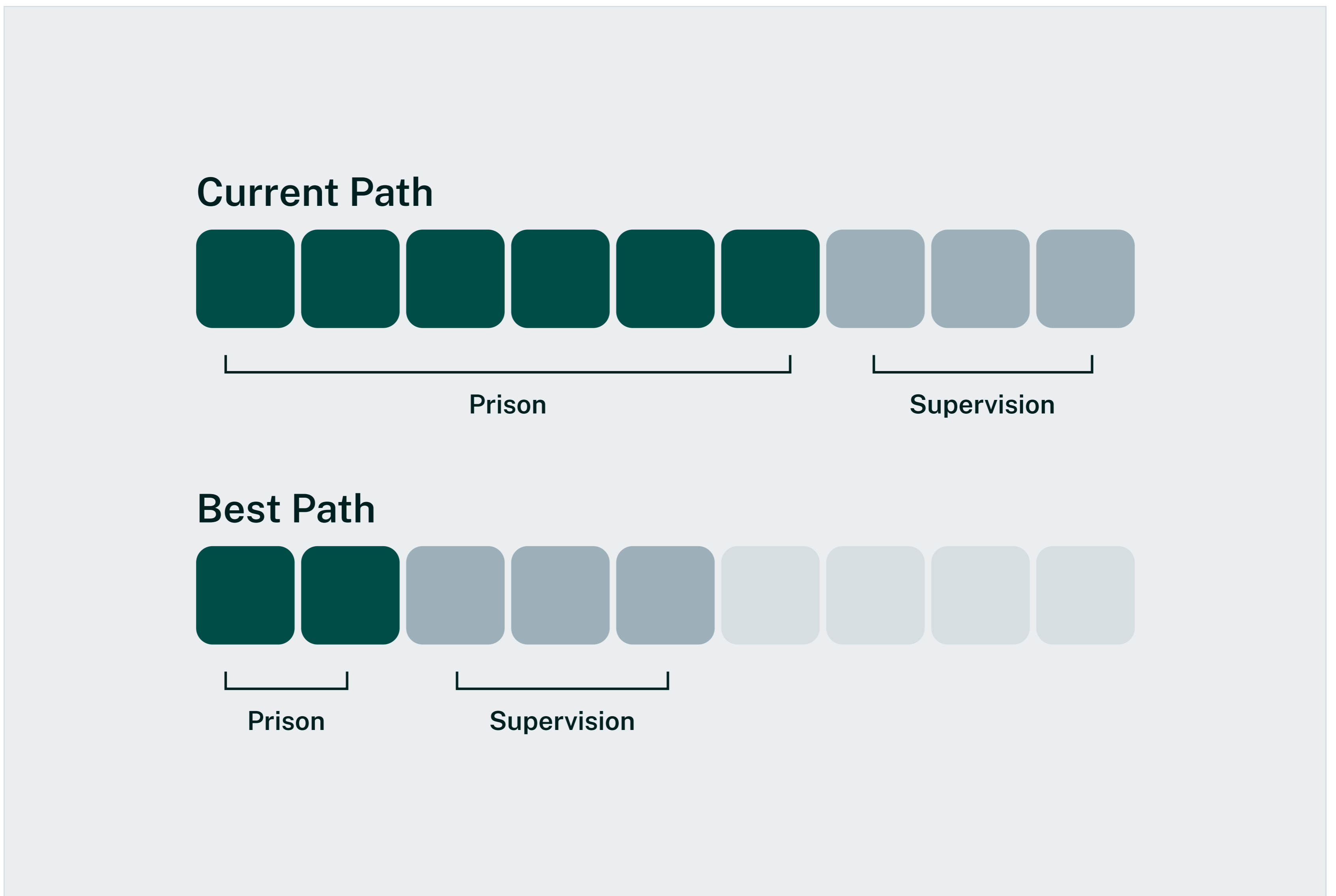
# Looking Ahead

2023 confirmed that there’s high demand for data-driven change. In 2024, we’re committed to leveraging our agency relationships and our impact to expand to even more states, more junctures, and more users.

**More states:** With 11 states in the late stages of business development, we’re continuing to expand our reach. We expect a few big states (in population and influence) to officially sign on in 2024, adding to our footprint for impact and to our growing community of leaders.

**More junctures:** At our 2023 Partners Summit, 13 states told us they wanted Workflows to address supervision level downgrades and reclassification. 14 wanted Workflows that supported reentry preparation. This consolidated demand highlights an opportunity to transform a person’s entire path through the system, by presenting rehabilitative opportunities at every step. 2024 will bring us closer to that vision with 30 Workflows set to launch – 1.5x our pace in 2023.





**More users:** Today, Recidiviz’s tools are only used by corrections leaders and staff, which means that a very critical user has no access to this information: people in prison and on supervision. For too long, the people most impacted by the criminal justice system have had to operate with almost no information about what they’re eligible for and what’s required of them. By leveraging the same exact data and state relationships, Recidiviz is beginning to build a version of Workflows that will directly reach people in prison and on supervision. We’ve already done the hard part. We’ve built the infrastructure. We’ve built trust with states. Now, we can modify our existing tools to create something that could fundamentally change the corrections system.

In Maine, we’re already testing directly bringing people in prison information about the opportunities available to reduce their sentences. In this ongoing pilot, we’re reaching people in prison who are eligible to complete their sentences at home. Many in the state are eligible or close to eligible for the program, but aren’t aware of their status or what requirements need to be met. We’re trying to change that. It’s early days, but we’re excited about the impact potential.

And in Idaho, we’re piloting the same approach for people on supervision, highlighting opportunities to replace in-person check-ins with monthly phone calls. In both Idaho and Maine, we’re working with groups of justice-involved people and DOC employees who are advising us on how to design and deliver this very new kind of tool.





# Team

This is all possible because of our team.

We now have 70 full-time staff members, all of whom work together to support our partner states throughout the lifecycle of our work. This includes:

- Our **Business Development** team, which shares the value of our tools with state agencies, and then navigates state budget cycles and contracting processes to bring them on board
- Our **State Engagement** team, which works with state partners (new and old) to understand their unique challenges and launch tools to address their biggest pain points
- Our **Engineering** team, which ingests and standardizes all state data, and then creates and maintains the data infrastructure behind every tool
- Our **Product** team, which builds, tests, and brings each of our products to market, and then ensures they work thereafter
- Our **Data** team, which reviews the real-time data coming through and provides each partner with state-specific analysis.

This work is reinforced by the brilliant people we have working in research, design, operations, growth, and communications.

Together, we will continue scaling our tools to new states and our impact in existing ones.

+10

teammates in 2023

# Thank You

We are entering 2024 at full steam ahead, with over 30 new Workflows slated for launch — and even more new tools, new users, and new states to come.

Thank you for making this work possible. We're optimistic about our ability to reform the system because of people like you — people who know that the criminal justice system can be smaller, fairer, and safer, and who believe that data can help.



The criminal justice system is complex, but this piece of the puzzle is so solvable. It's no longer about whether it's possible, or even how. It's about when.

2023  
YEAR IN  
REVIEW

